



No Exceptions Taken

MAKING SENSE OUT OF THE RFI AND SUBMITTAL PROCESS

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THE PHRASE

NO EXCEPTIONS TAKEN

-what does this term MEAN?

THE HOW

1. 50 different engineers, 50 unique answers
2. In the top ribbon click the *Editing* drop down.

CONSIDERATIONS





THE PROBLEM

...

LEVEL UP: PERFECT YOUR PRESENTATION



TOO MUCH INFORMATION



COMMUNICATION ISSUES

CONFUSING

TIME CONSUMING!

A SEA OF POTENTIALLY USEFUL/USELESS
INFO....HOW DO YOU FILTER THROUGH SO
MUCH INFORMATION?



Learning Objectives

At the end of this course, you will be able to:

- Expedite the RFI and submittal process by having a clear definition of contractor terms
- Effectively communicate to the contractor on future projects with an enhanced understanding of the process.



Definition of terms:

Essentially: we keep it vague because we have enough experience with legal language.

Picture here



Cascading Effects!!

- A design change resulting from an RFI can result in additional changes for other disciplines
- Positive: changing a strip footing to thickened edge
- Negative: shifting location of pilaster/altered roof

CASE STUDY:

**HYATT REGENCY
WALKWAY COLLAPSE**

Reject and Resubmit



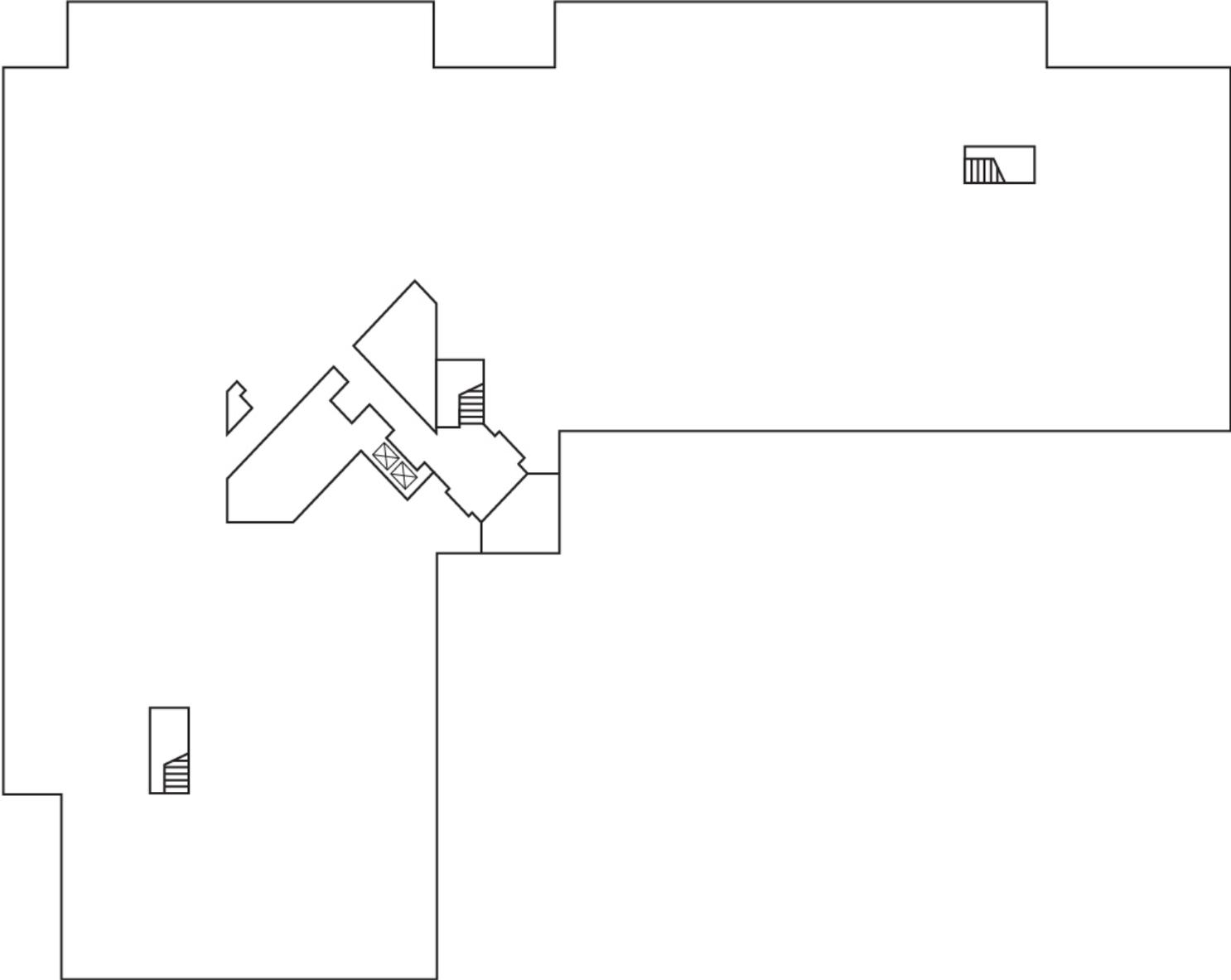


REJECT/RESUBMIT =
SUBMITTALS NOT
MEETING CONTRACT
DOCS

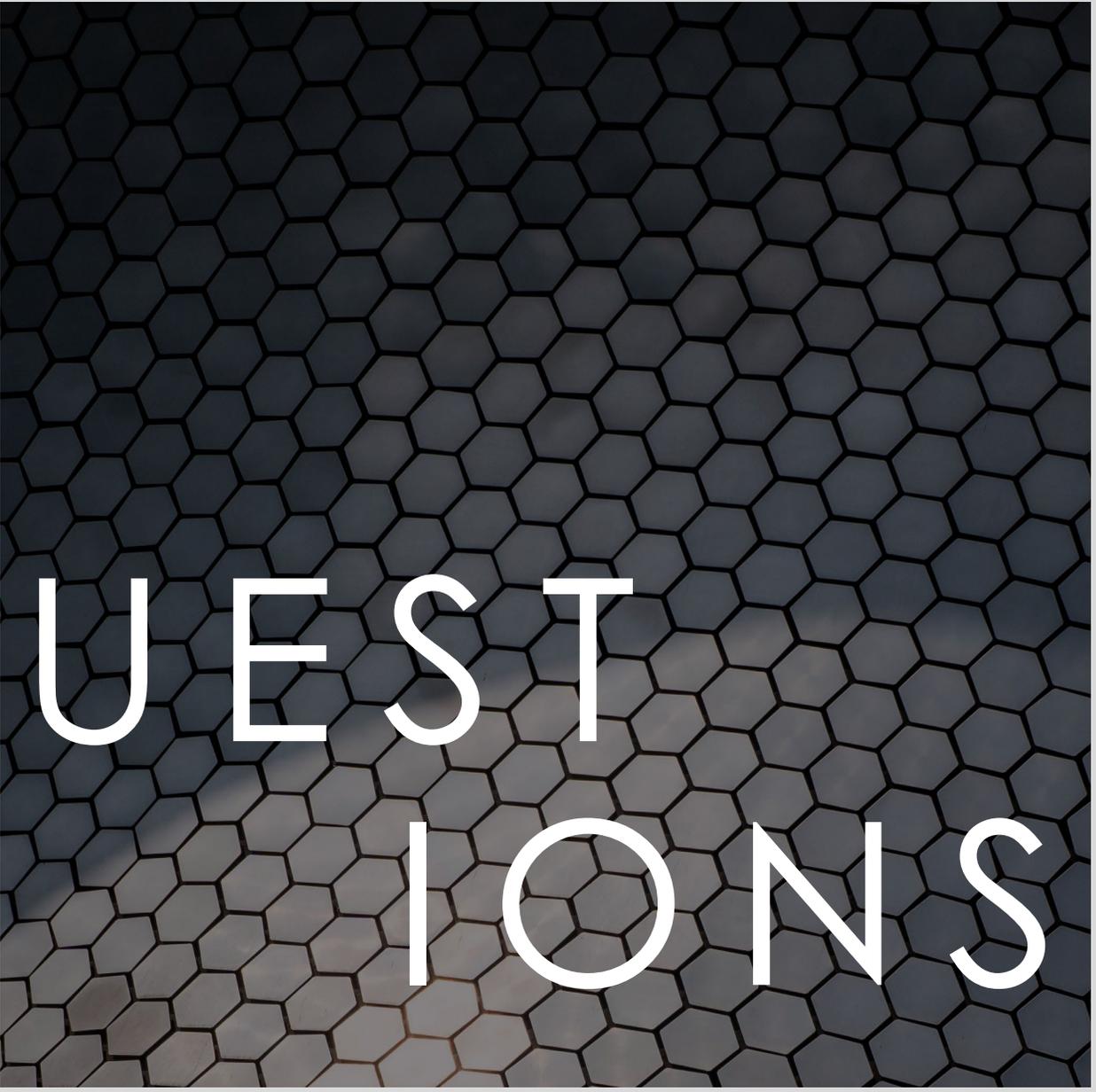


PROJECT SITE/LOCATION

Floor 2



Q.



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