

Suez Water / Advanced Solutions

PNWS AWWA CONFERENCE
BOISE IDAHO

May 5, 2016

DISTRIBUTION NETWORK MONITORING

Paul Meschino, P.E. – Vice President - West Region

Wayne Spittal – Smart Solutions – CEO Derceto Group

Water Advanced Solutions
Utility Service Group

Agenda

- SUEZ Water Advanced Solutions
- What, why and how do I monitor my water distribution system
- Overview on NRW, Water Balance, and Energy Efficiency
- DMA and the *Sectorization* approaches and practical applications
- Advanced energy solution
- Q&A

Who is Suez Water Advanced Solutions?

Water systems solution provider

- **Global leader in water and wastewater solutions and technologies**
- **51 year history of providing services in US**
 - Drinking water systems
 - Wastewater and sewer collection systems
- **National network of service operations centers**
 - 11 operating centers
 - Local water system consultants
- **The North American leader in Asset Management Solutions**
 - Over 6,000 assets under our programs



Water | Advanced Solutions



Our fully integrated Asset Maintenance Programs include comprehensive condition assessments, rehabilitation services, and long-term proactive, preventative maintenance.

- 100% transfer of maintenance risk
- Predictable budgeting
- Single point of responsibility
- Worry-free maintenance and renovation
- Maximize asset service life
- Superior asset knowledge



Wells



Tanks



Metering & AMI



Concrete



Filters



Distribution Systems

We provide proven, innovative, and sustainable solutions for water and wastewater systems.



Tank Mixing & THM Removal Systems



Ice Piggling



Helium Leak Detection



Biosolids

Utility Service Group is now **Suez** Water Advanced Solutions

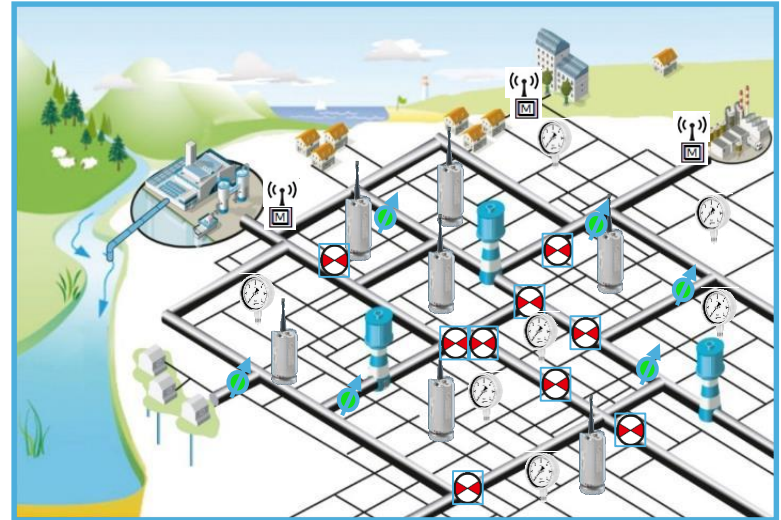
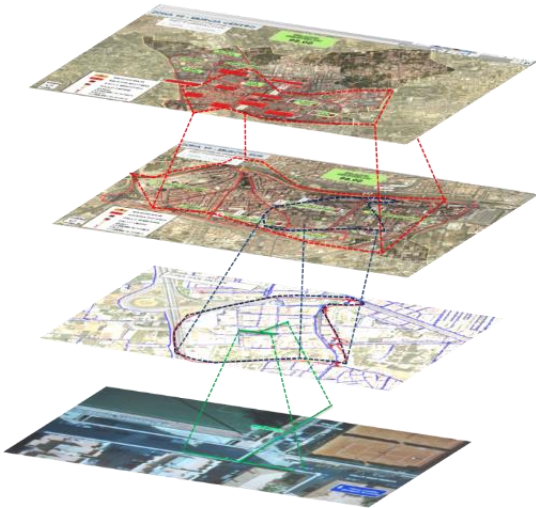


Networks become smarter

Every day more and more:

- Knowledge comes from the network
- Data are collected (quality, flow, pressure)
- Networks are optimized

Networks Management

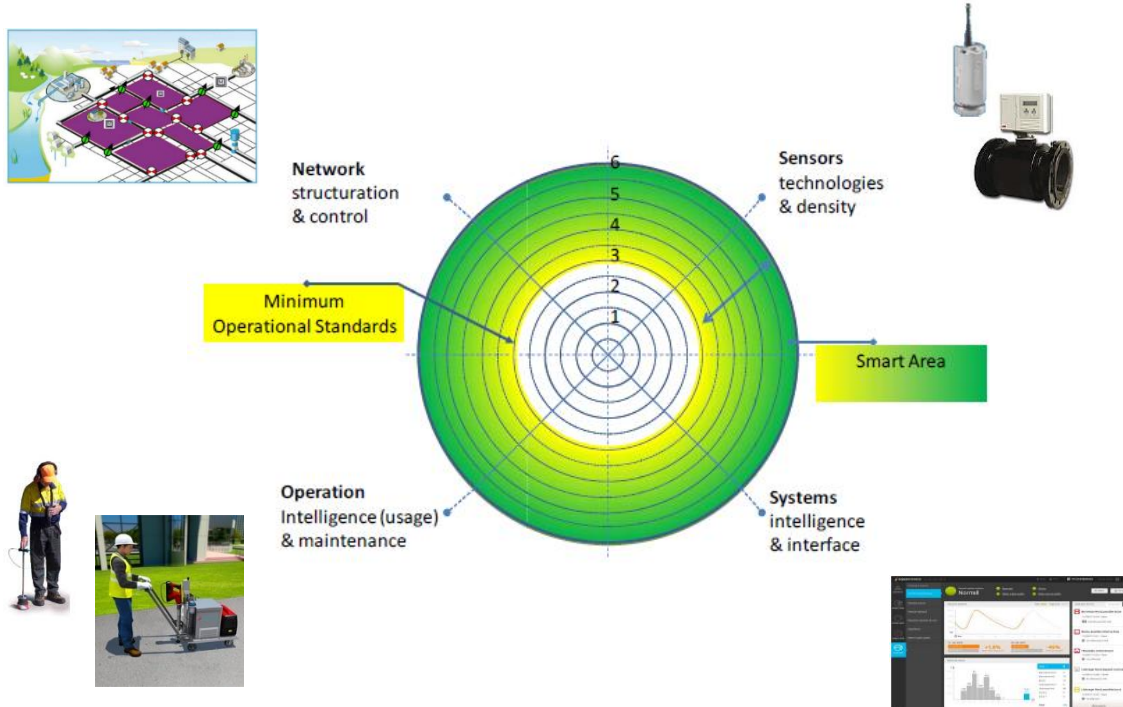


Need to analyze the information considering

- **business process**
- **network structure**
- **timescale and space**

in order to **MAKE THE DATA VALUABLE**

Smart Water Management



AQUADVANCED

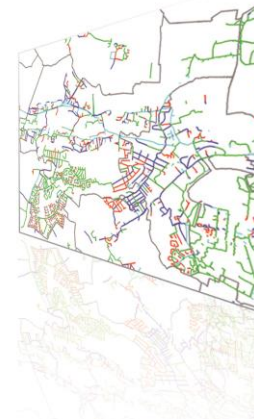
An innovative solution to support water distribution operation



Energy Management



Water Management



Aquadvanced

An innovative solution to support water distribution operation

Operation Support System, to help monitor, act and control the water supply

Decision Support System to provide dashboard tools to help in decision making



AQUADVANCED: how does it work?

Connected to most commonly used systems

- SCADA
- Energy Data, Pressure, Flows...
- Geographical Information System
- Data historian
- Simulation tool based on hydraulic model
- AMR system
- Laboratory Information Management System
- Enterprise Asset Management
- Workforce management
- Customer Information System



Data collection



Events Detection



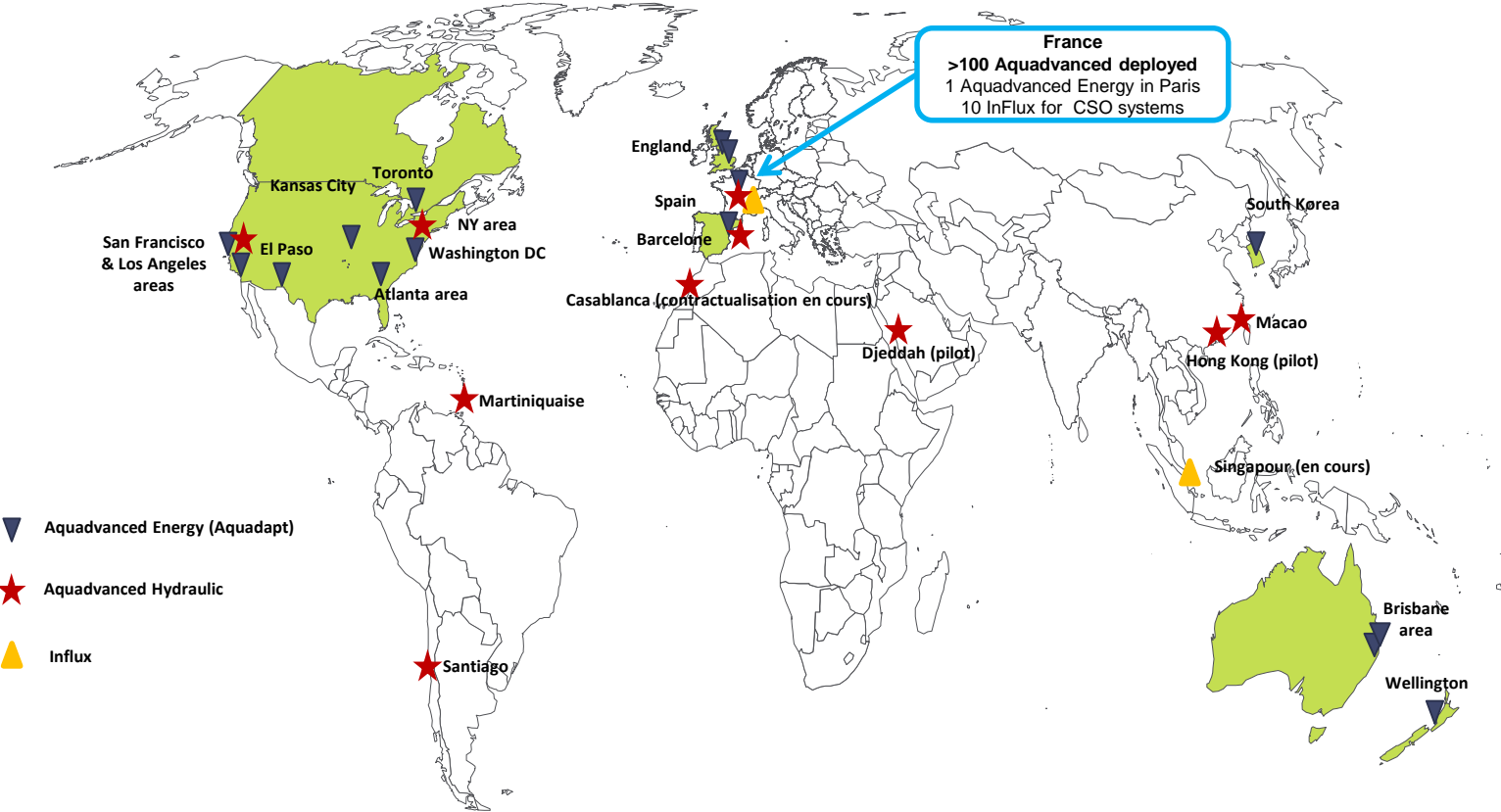
Dashboard / KPIs



Geographical display

International Deployment of Smart Water Solutions

Aquadvanced Water & Energy



Network Monitoring / Management Benefits based on our experiences

Why should I monitor my distribution system?

- **Leakage reductions up to 30%,**
- **Burst reductions up to 40%**
- **Energy savings of up to 20%**
- **Return of investment between 1 to 3 years**
 - Considering costs savings, despite the impact on water sales
 - In the long term, the network longevity is extended 5 to 10 years

What should I monitor and control?

FLOW

- Zone demand
- Consumption
- Water loss

PRESSURE

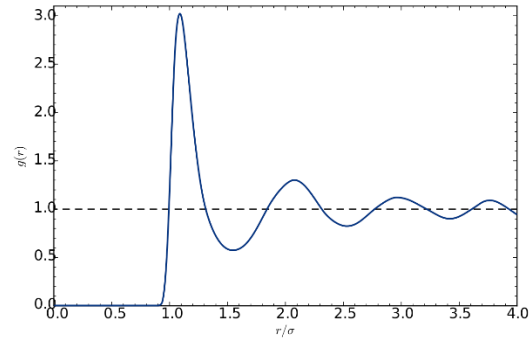
- Customer service
- Water Loss
- Breaks

ENERGY

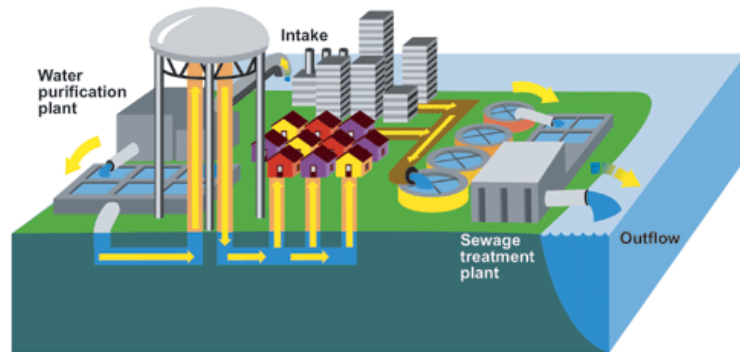
- Spend
- Efficiency

WATER QUALITY

- Residual
- THM
- Contaminants







Municipal water supply and sewage treatment



Data logging/telemetry

Battery powered

Pressure	Flo	Pressure + Others	Water Quality + Others
			
Hydrant installation	transLogger	Integrated pressure + external A/D inputs	Cl, pH, ... & pressure/level

External power (plug)

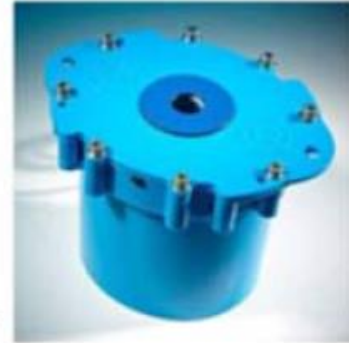
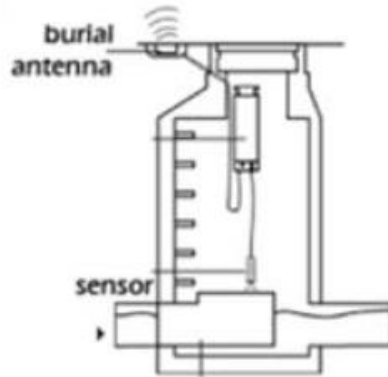
 <p>Terminal Block ON/OFF Switch Meter transducer Pump transducer</p>		
Meters, TRS	Multi-purpose	Wells

Pressure sensor/logger

- Data logger

Dimensions: 4.92" x
4.53" x 4.13"

- GPRS, SMS capacity
- Up to 300 psi



Real and Apparent Losses

Water Loss = Non Revenue Water = Apparent + Real Losses

Apparent Loss



- Meter inaccuracy
- Unauthorized consumption
- Data handling errors
- Reducing apparent losses **increases revenue**

Real Loss




- Leaks
- Reducing real losses **recovers water**
 - Reduces production / purchased water costs
 - Reduced **energy** spend

Water Balance AWWA Free Audit Software

AWWA Free Water Audit Software: <u>Water Balance</u>							WAS v5.0
Water Audit Report for: << Please enter system details and contact information on the Instruction Reporting Year: _____ Data Validity Score: 76							American Water Works Association. Copyright © 2014. All Rights Reserved.
Own Sources (Adjusted for known errors)	System Input	Water Exported			Billed Water Exported	Revenue Water	
2,138,448	2,138,448	0,000				0,000	
			Authorized Consumption	Billed Authorized Consumption	Billed Metered Consumption (water exported is removed)	Revenue Water	
			1,836,191	1,809,460	1,809,460	1,809,460	
				Unbilled Authorized Consumption	Unbilled Metered Consumption	Non-Revenue Water (NRW)	
				26,731	0,000		
					Unbilled Unmetered Consumption		
					26,731		
				Apparent Losses	Unauthorized Consumption		328,988
				65,832	5,346		
					Customer Metering Inaccuracies		
					55,963		
					Systematic Data Handling Errors		
					4,524		
			Water Losses	Real Losses	Leakage on Transmission and/or Distribution Mains		
			302,257	236,425	Not broken down		
					Leakage and Overflows at Utility's Storage Tanks		
					Not broken down		
					Leakage on Service Connections		
					Not broken down		
Water Imported							
0,000							

Performance Indicators



AWWA Free Water Audit Software:
System Attributes and Performance Indicators

WAS v5.0
American Water Works Association
Copyright © 2014. All Rights Reserved

Water Audit Report for: << Please enter system details and contact information on the Instructions tab >>

Reporting Year:

*** YOUR WATER AUDIT DATA VALIDITY SCORE IS: 90 out of 100 ***

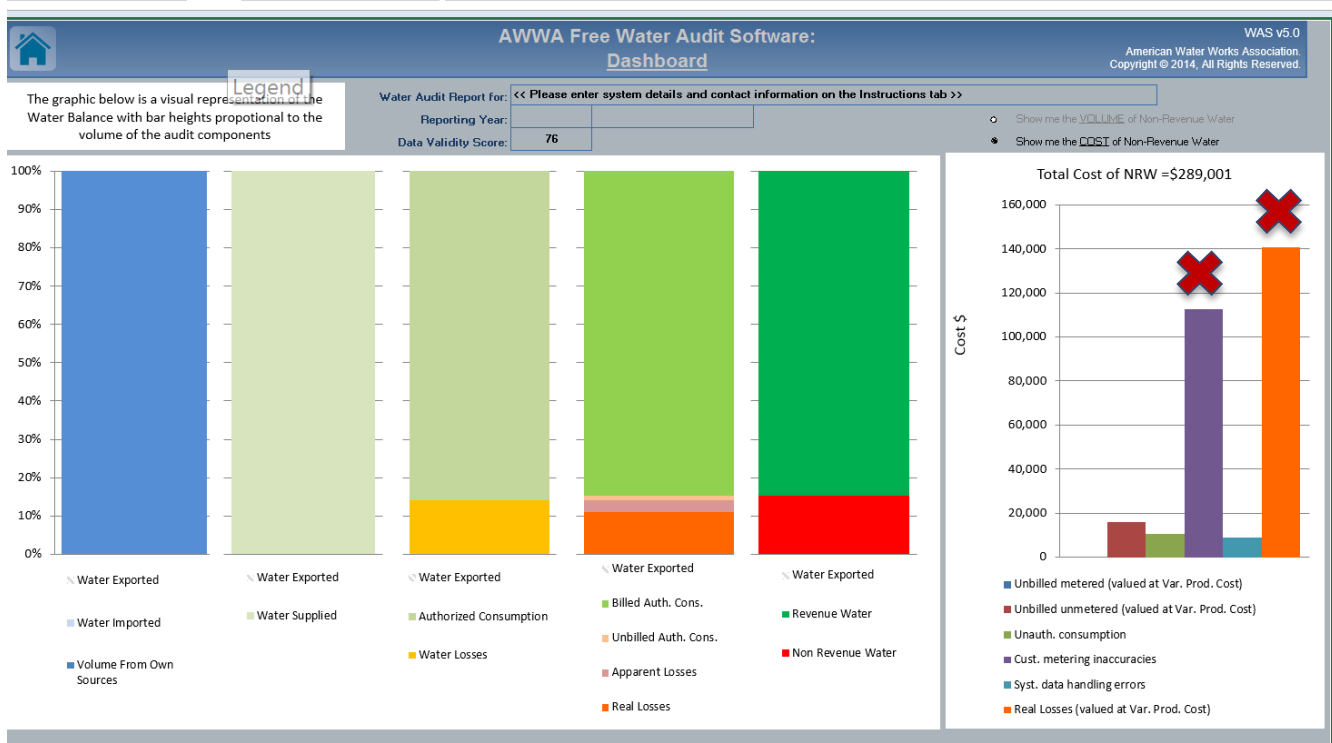
	Apparent Losses:	21.616	MGYr
	+ Real Losses:	201.947	MGYr
	= Water Losses:	223.563	MGYr
<div style="display: flex; align-items: center;"> ? Unavoidable Annual Real Losses (UARL): 74.51 MGYr </div>			
	Annual cost of Apparent Losses:	\$62,038	
	Annual cost of Real Losses:	\$278,436	Valued at Variable Production Cost

Return to Reporting Worksheet to change this assumption

Performance Indicators:

Financial:	{	Non-revenue water as percent by volume of Water Supplied:	14.9%	
		Non-revenue water as percent by cost of operating system:	57.2%	Real Losses valued at Variable Production Cost
Operational Efficiency:	{	Apparent Losses per service connection per day:	3.82	gallons/connection/day
		Real Losses per service connection per day:	35.67	gallons/connection/day
		Real Losses per length of main per day*:	N/A	
		Real Losses per service connection per day per psi pressure:	0.71	gallons/connection/day/psi
		From Above, Real Losses = Current Annual Real Losses (CARL):	201.95	million gallons/year
		Infrastructure Leakage Index (ILI) [CARL/UARL]:	2.71	

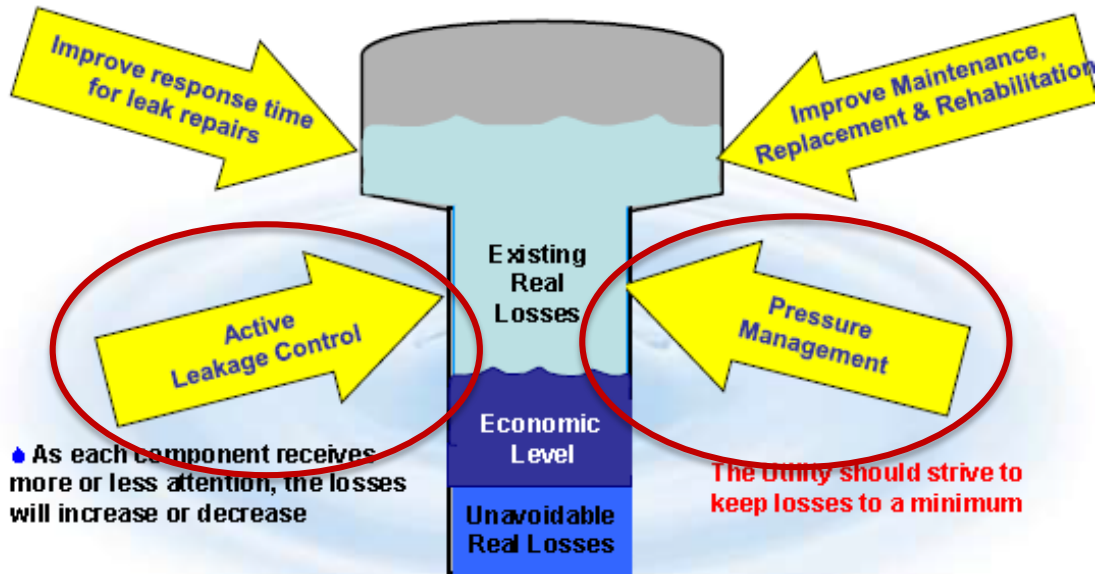
Water Audit Dashboard



Real Loss Control Options – AWWA Standards

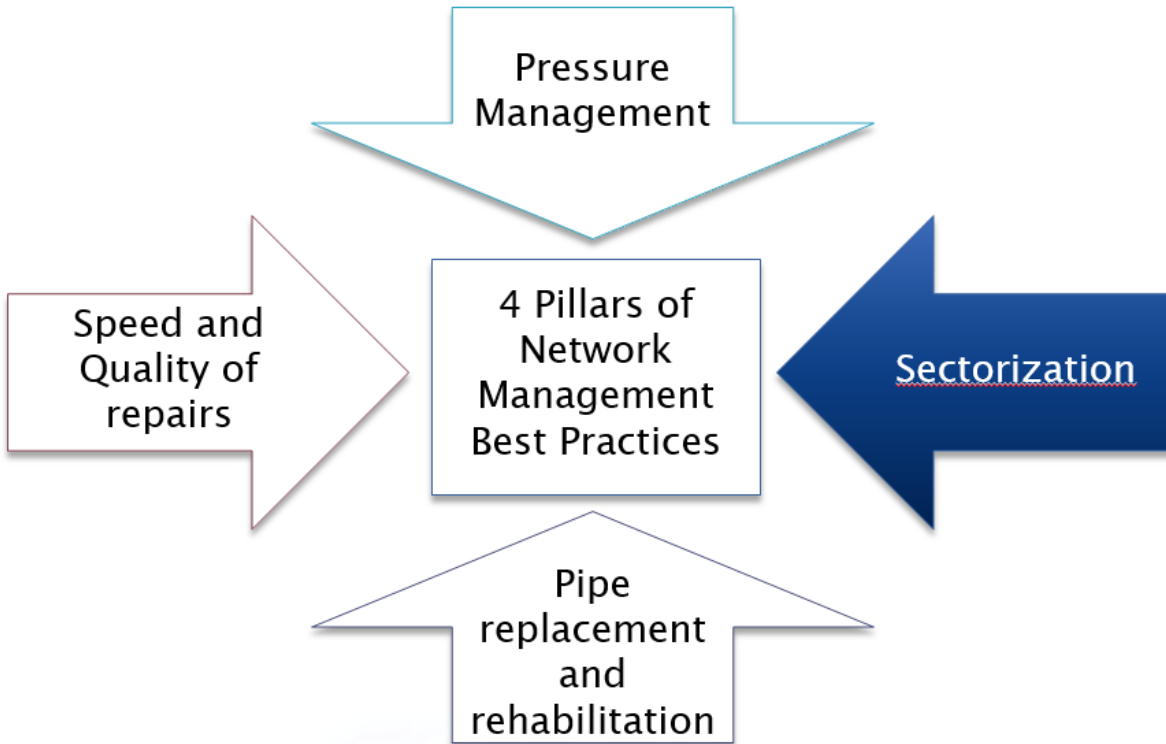


Four Components of Managing Real Losses

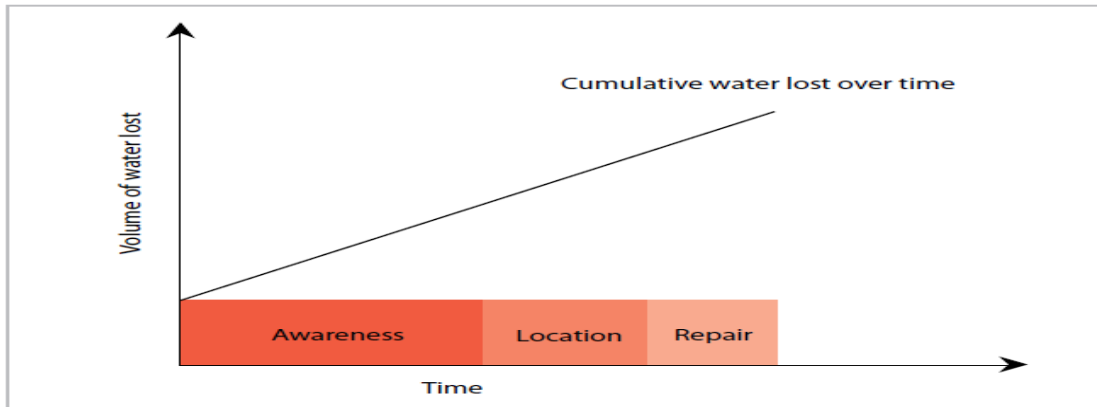
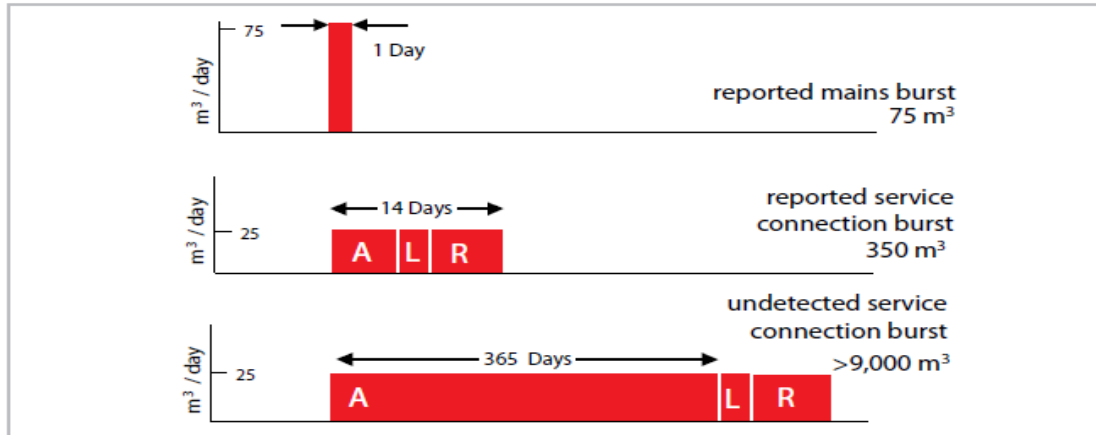


Water Loss Control Committee

Best Practices - NRW



Awareness, Location & Repair (ALR)



Traditional Approach to DMA

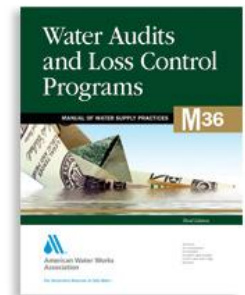
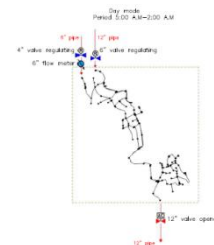
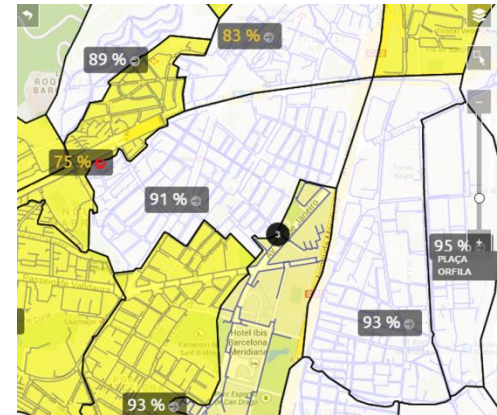
DMA is one of the most recommended techniques to manage NRW in water distribution networks.

The Characteristics are:

- Small engineered isolated zones dividing the water distribution network.
- Limited number of Inlets and Outlets, controlled and monitored continuously.
- Estimation or real-time consumption data.

Objectives:

- Reduction of water losses (via data analyses to identify leaks and bursts)
- Monitoring and control of operational parameters
- Reduction in leakage run time



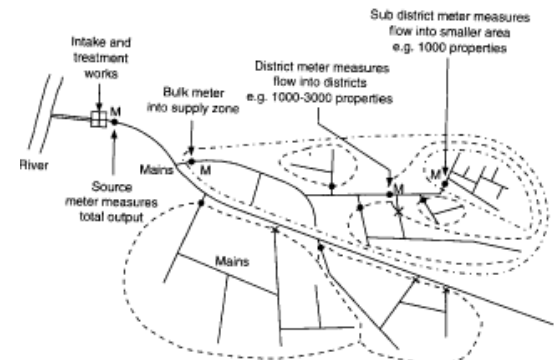
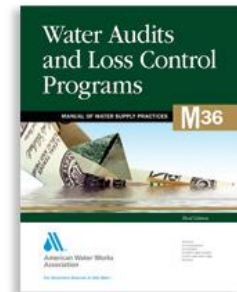
What challenges do we face when creating DMA's?

There is great complexity of *sectoring* dense water networks in order to obtain Minimum Night Flows for a quick detection of fresh leakage AND reduce ALR to 1 weeks time

TRADITION DMA SOLUTION

DMA. Static Sectoring

- Complex hydraulic / WQ studies and network modeling.
- High investment in order to close /create small areas leaving a single entry (enlarge pipe diameters).
- Risk of pressure variations modifying the standard water supply regime.
- Keeping water-tightness of the area.
- Low supply security in case of failure.
- Water quality problems (multiple dead-ends in the distribution system)



Best Practices for NRW

Awareness, Location & Repair

Efficiency (%)

$$100x\left(1 - \frac{NRW}{Total\ inflow}\right)$$

WATER BALANCE

DMA NRW = Total DMA Inflow – Total DMA Consumption



AMI

AMR

Manual reading

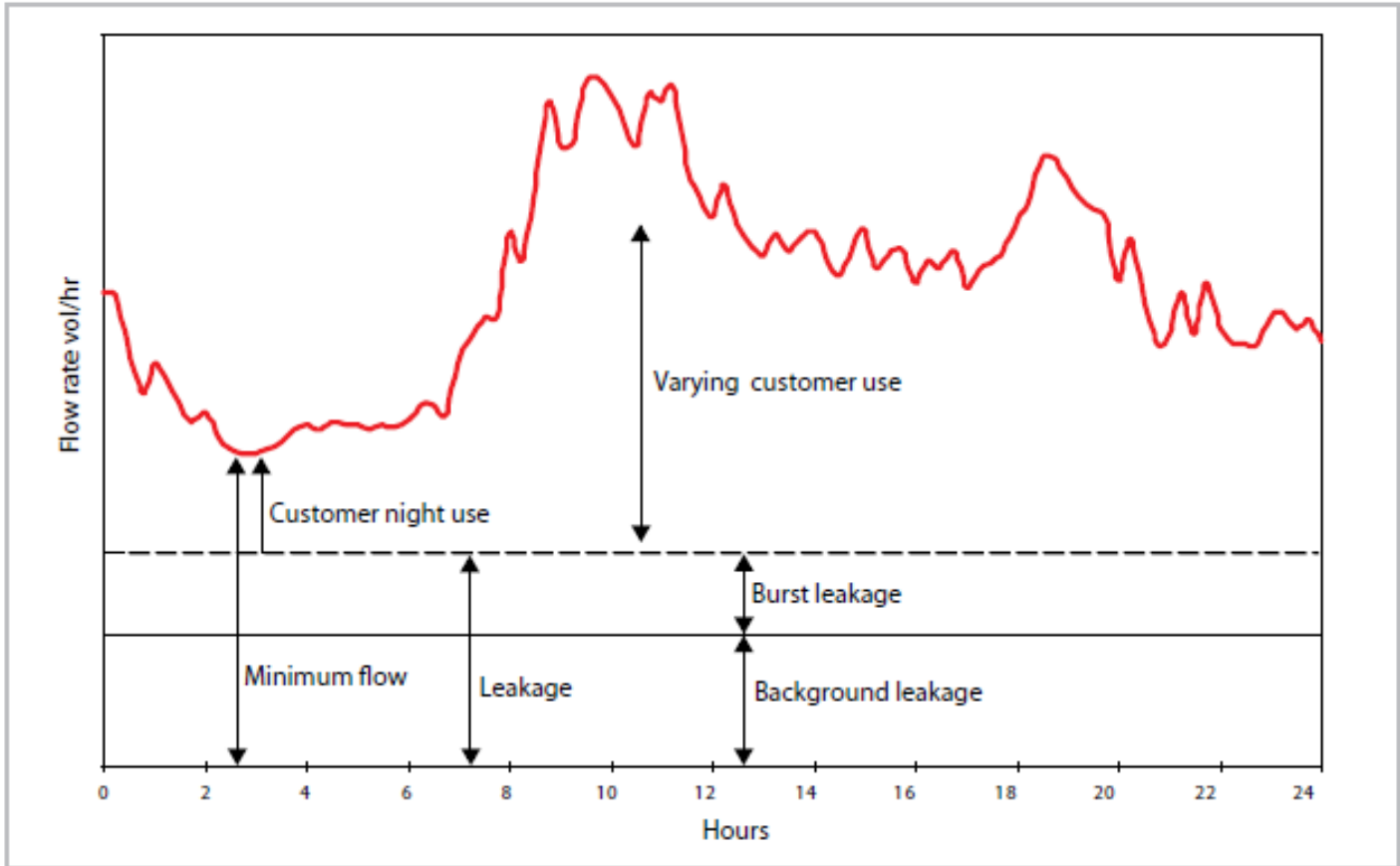
Hourly/Daily

Monthly

2-3 months (billing)

***Customer meter readings needs to be synchronized with production and zone metering**

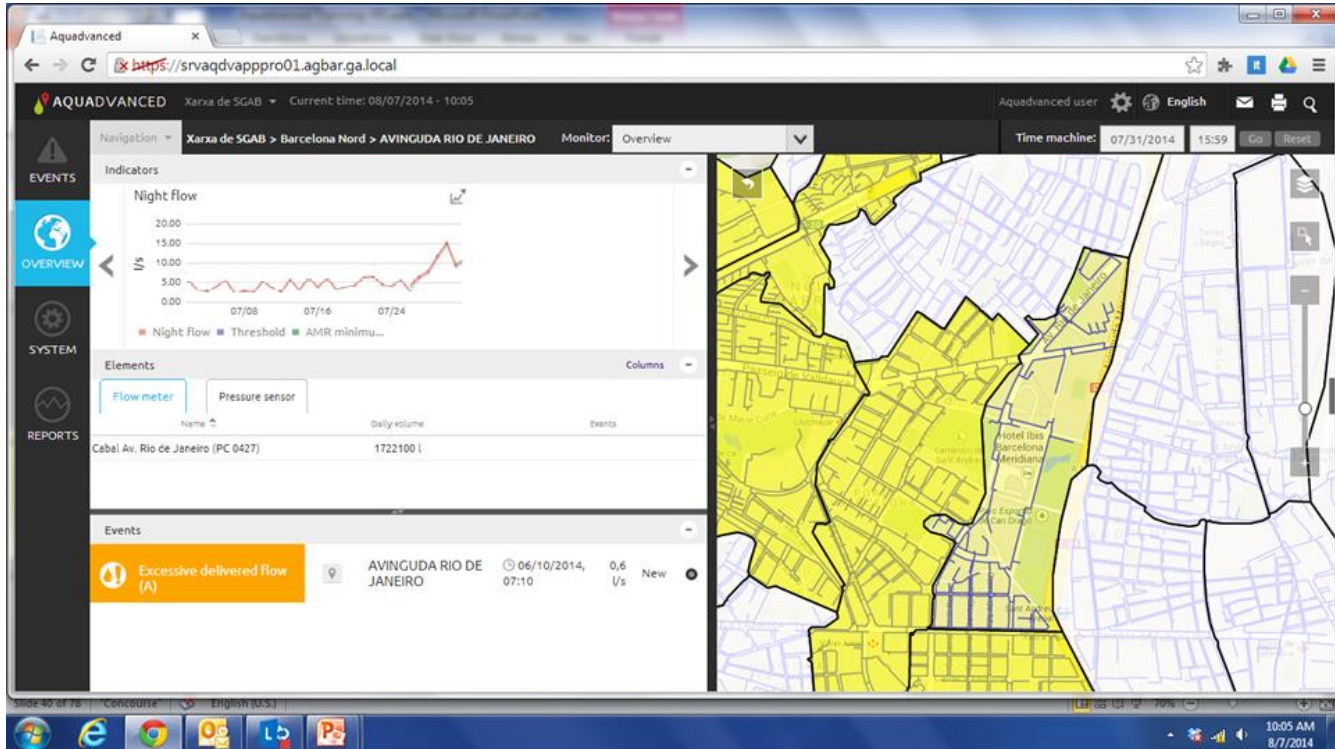
Minimum Night Flow Analysis



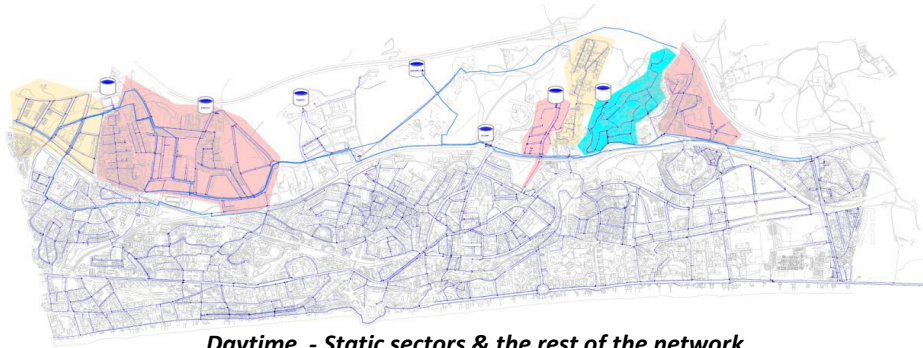
Minimum Night Flow analysis



Minimum Night Flow analysis

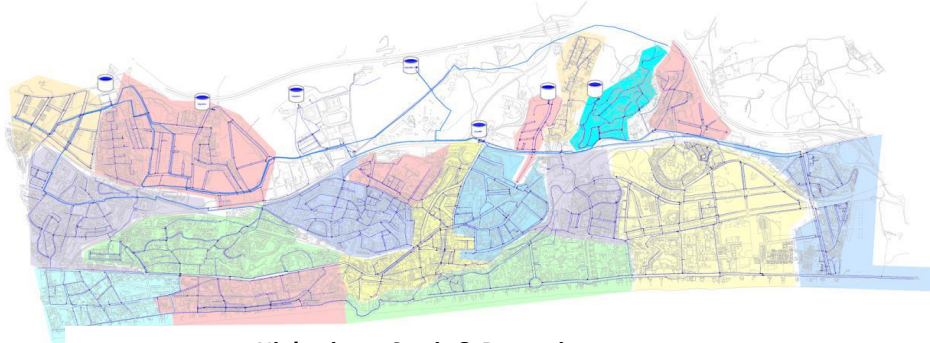


Dynamic Sectorization – an Innovative Approach



Daytime - Static sectors & the rest of the network

Off



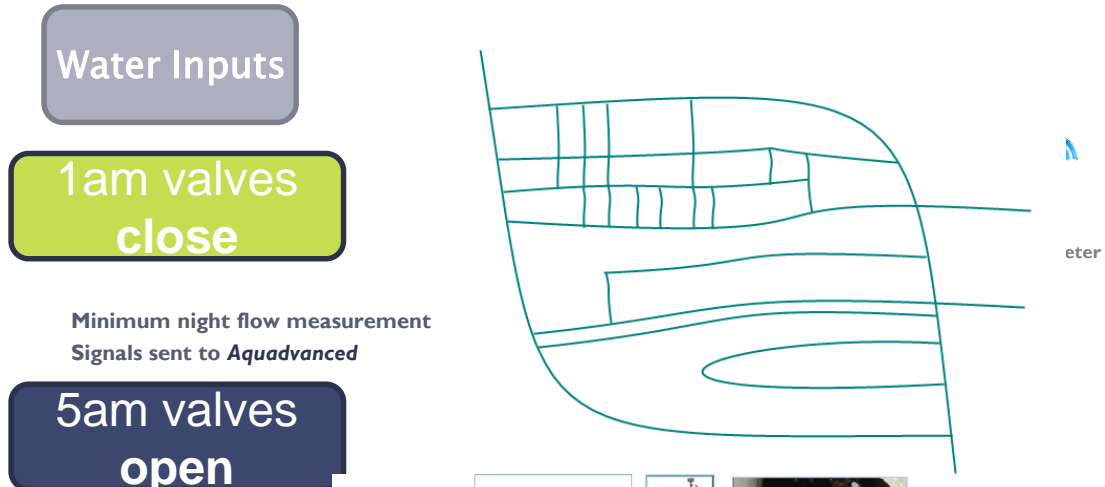
Night time - Static & Dynamic sectors on

On

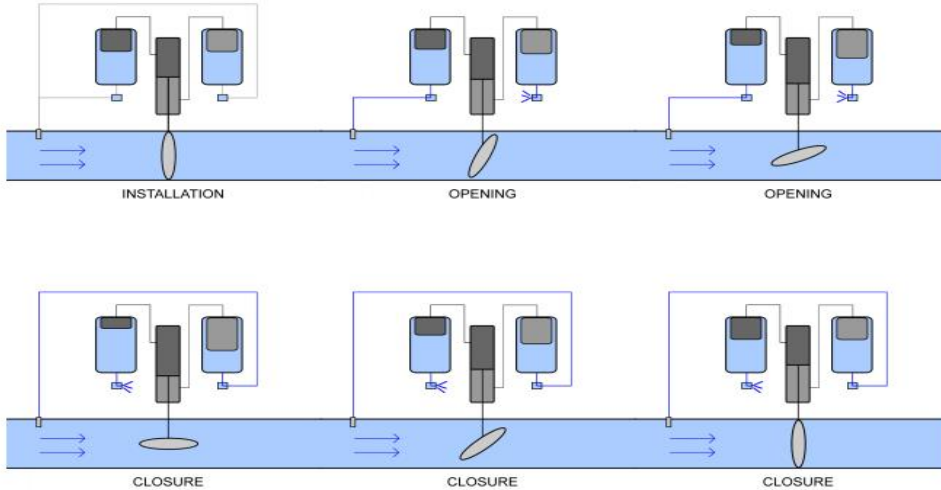
Creating the Dynamic Zones

How Dynamic Sectorization works

DS allows, in a cost-effective way, calculation and monitoring of the minimum night flows into small sectors with no modification of normal distribution conditions or water quality.



Hydraulic actuator

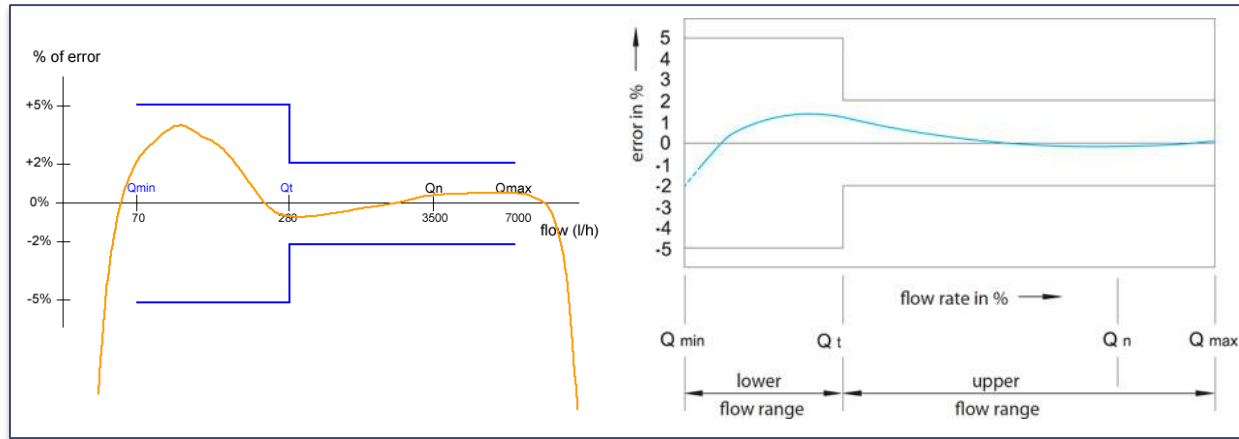


How the open/close actuator works



Open/close actuators for DMS

Flowmeter accuracy

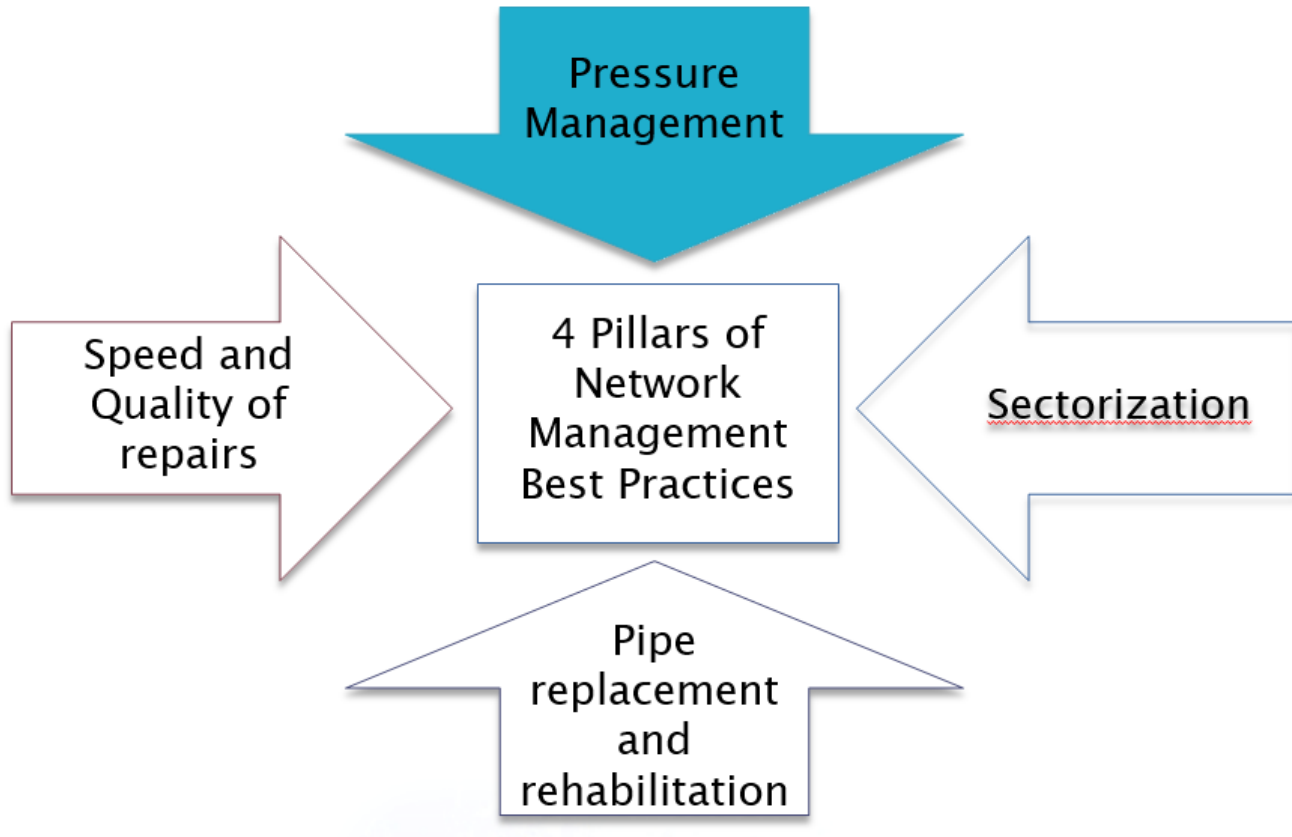


Typical accuracy curves for different type of flowmeters

Equipment/Method	Approximate Accuracy Range
Electromagnetic Flow Meters	<0.15 -0.5%
Ultrasonic Flow Meters	0.5 - 1%
Insertion Meters	<2%
Mechanical Meters	1.0 - 2%
Venturi Meter	0.5 - 3%
Meas. Weirs in open channels	10 - 50%
Volume calculated with pump curves	10 - 50%

Note: Actual meter accuracy will depend on many factors (like flow profile, calibration, meter installation, maintenance) and has to be verified case by case

Best Practices - NRW



Pressure effects



High pressure

- Main breaks
- High water loss
- Energy consumption



Low pressure

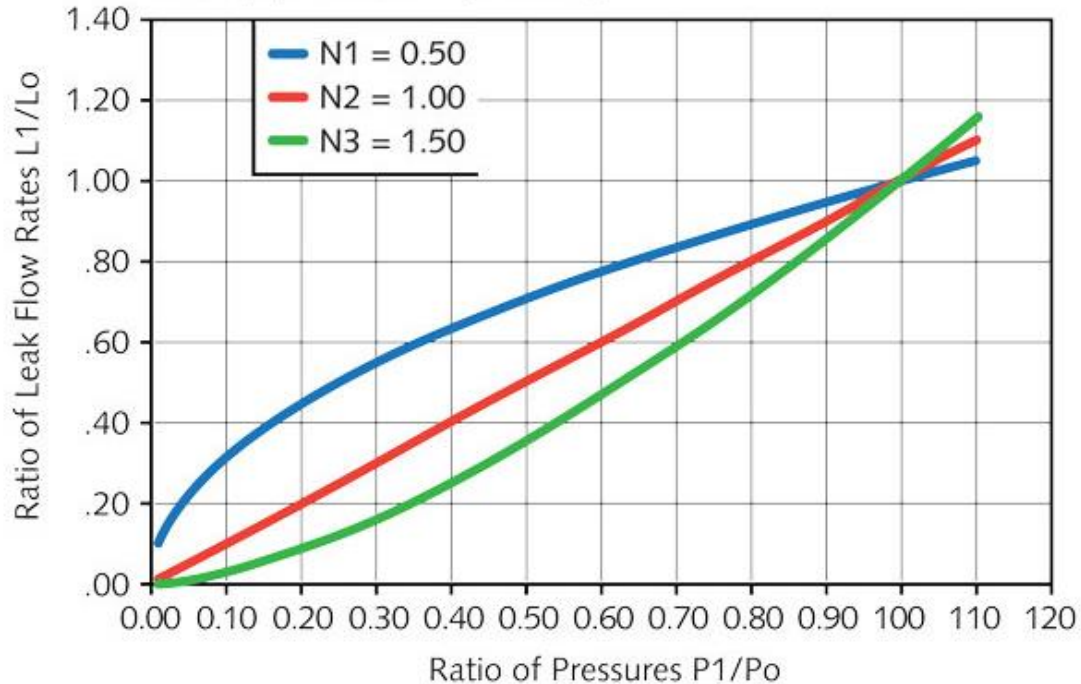
Low pressure

- Poor service in some areas
- Customer complaints
- Fire emergencies
- Water quality

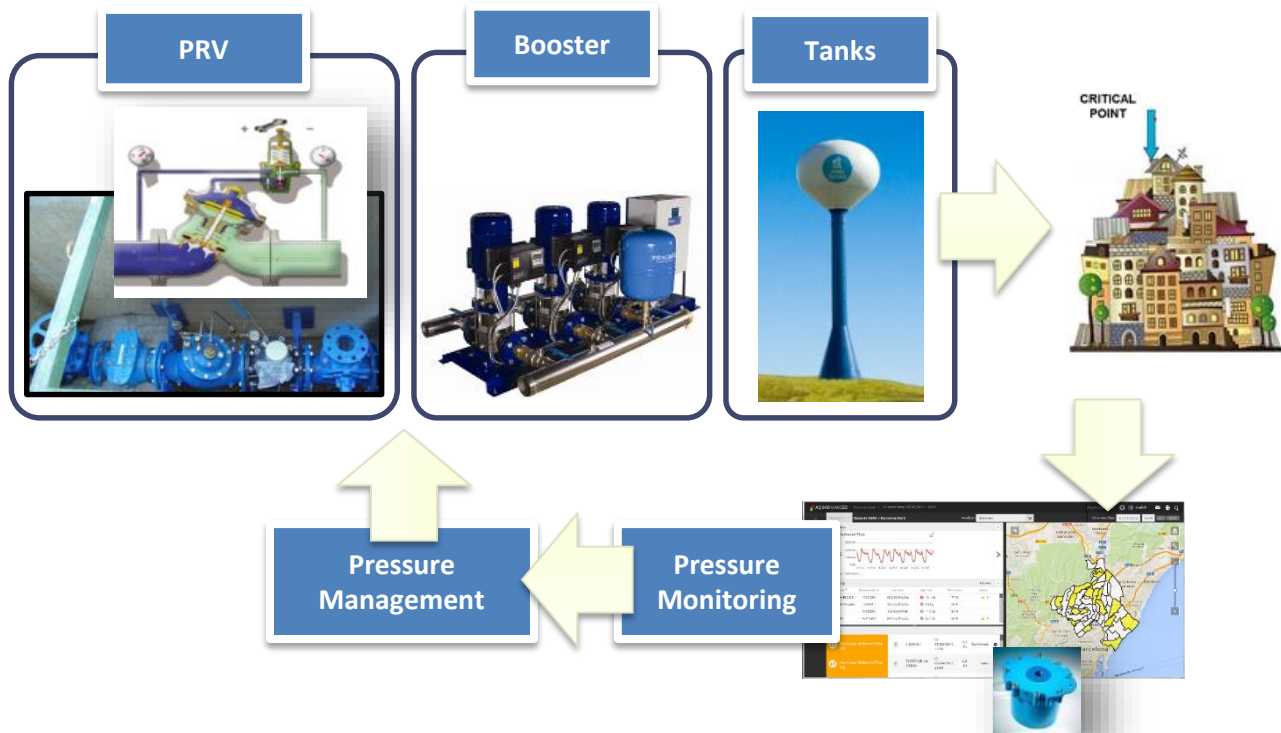
Regulatory Violations

Pressure Management

Relationships between Pressure (P) and Leak Flow Rate (L): $L1/L0 = (P1/P0)^{N1}$



Pressure Management



Pressure Management Benefits

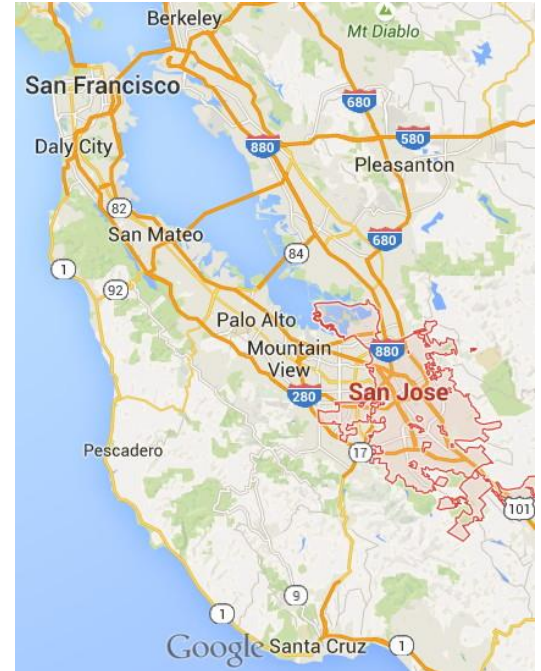
Pressure Management Reduction of Excess Average and Maximum Pressures								
Conservation Benefits			Water Utility Benefits				Customer Benefits	
Reduced Flow Rates			Reduced Frequency of Bursts and Leaks					
Reduced Excess or Unwanted Consumption	Reduced Flow Rates of Leaks and Bursts	Reduced and More efficient Use of Energy	Reduced Repair and Reinstatement Costs, Mains & Services	Reduced Liability Costs and Reduced bad publicity	Deferred Renewals and Extended Asset Life	Reduced Cost of Active Leakage Control	Fewer Customer Complaints	Fewer Problems on Customer Plumbing & Appliances

Best Practices for NRW

Pressure Management

San Jose Water Company

- Over one million customers
- 2400 miles of pipe
- 23 well fields with almost 100 wells
- Two Water Treatment plants
- 14 Imported Water Turnouts
- 98 storage tanks and reservoirs
- 140 Distribution system sample taps



Best Practices for NRW Pressure Management



Partnership for Safe Water

Distribution system optimization (DSOP) to go beyond regulatory requirements

- **Disinfectant residual (>95% of meas.)**
 - Free Chlorine: ≥ 0.20 and ≤ 4.0 mg/L
 - Total Chlorine: ≥ 0.50 and ≤ 4.0 mg/L
 - Chlorine Dioxide: ≥ 0.20 and ≤ 0.80 mg/L
 - No consecutive residual measurements outside target concentrations at optimized routine sample locations
 - DBPs within regulatory requirements
- **Main break frequency**
 - $\leq 15/100$ miles of pipe/year (for reported leaks and breaks in utility-controlled distribution and transmission piping)
 - Or declining 5-year main break frequency trend demonstrating progress towards optimization
- **Pressure management**
 - Continuous pressure monitors at high and low pressure sites within each pressure zone
 - Minimum Pressure ($\geq 99.5\%$ of meas.)
 - Pressure: ≥ 20 psi for daily minimum
 - Maximum pressure ($\geq 95\%$ of meas.)
 - Does not exceed utility specified maximum
 - Pressure fluctuations ($\geq 95\%$ of meas.)
 - Does not exceed range specified by utility

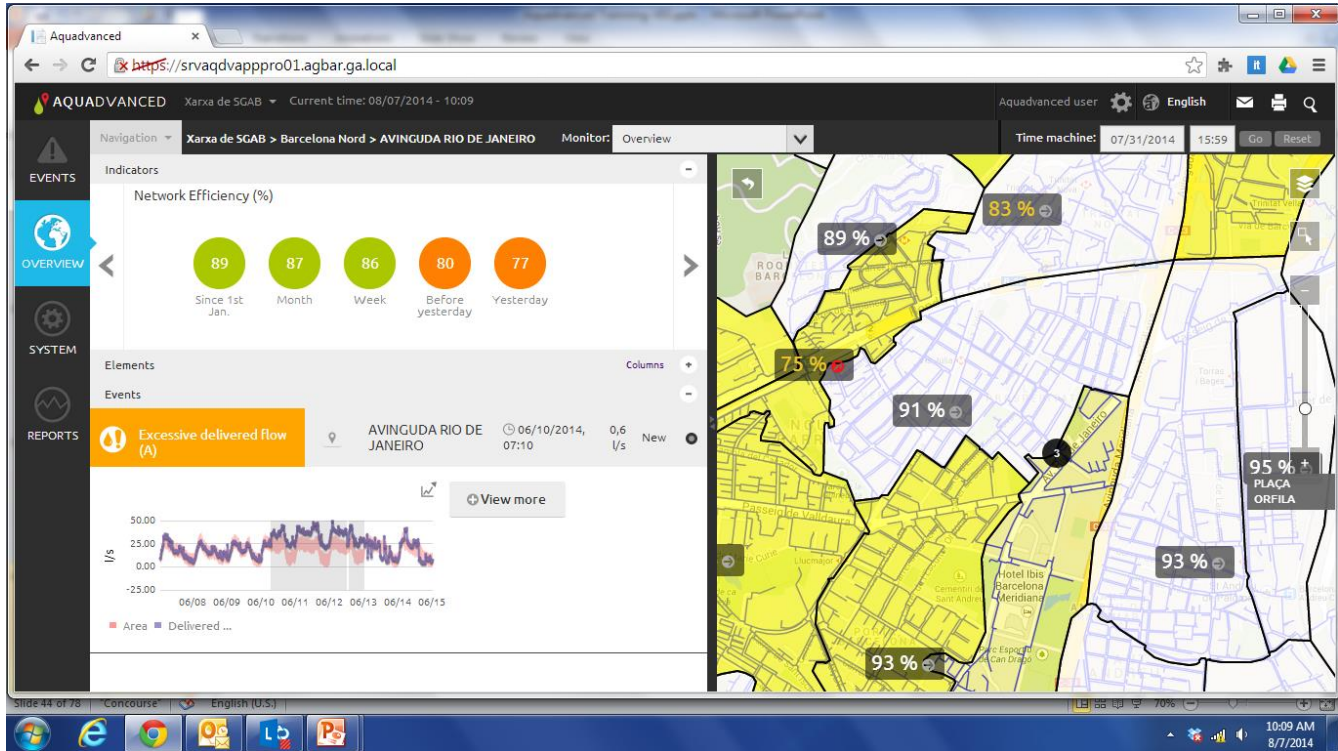


American Water Works
Association

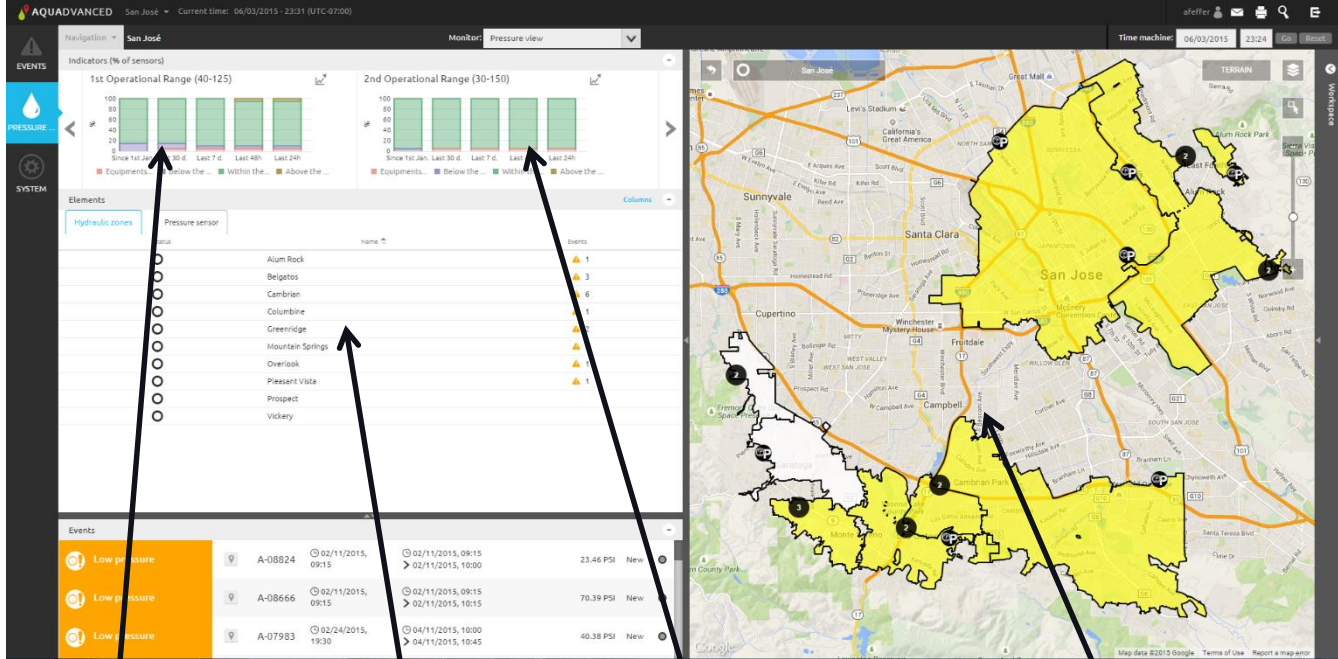
The Authoritative Resource on Safe Water®



Performance Management



Events Detection & Alarms



GO 103 operational range compliance

Active Events per zone

PHD and MHD range compliance

Map View of installed sensors

AquaAdvanced Portal



Why Network Monitoring

- **Unacceptable levels of water loss**
- **High cost of water (energy)**
 - Production
 - Distribution
 - Purchase from wholesaler / wheeling
- **Frequent main breaks**
 - Extend the life of the assets
- **Pressure variances in the system (high or low)**
 - Pressure complaints
- **Wanting to improve operational knowledge of the water system**
- **Reporting**

AQUADVANCED Energy

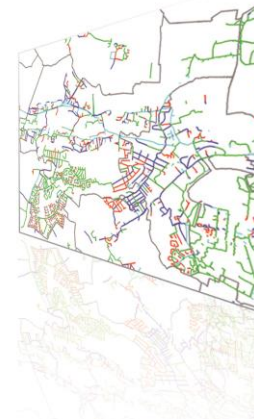
An innovative solution to support water distribution operation



Energy Management



Water Management



PREDICTIVE ANALYTICS

Increased value from information insight to foresight and optimization

Predictive Analytics describes an approach to data mining with four key attributes:

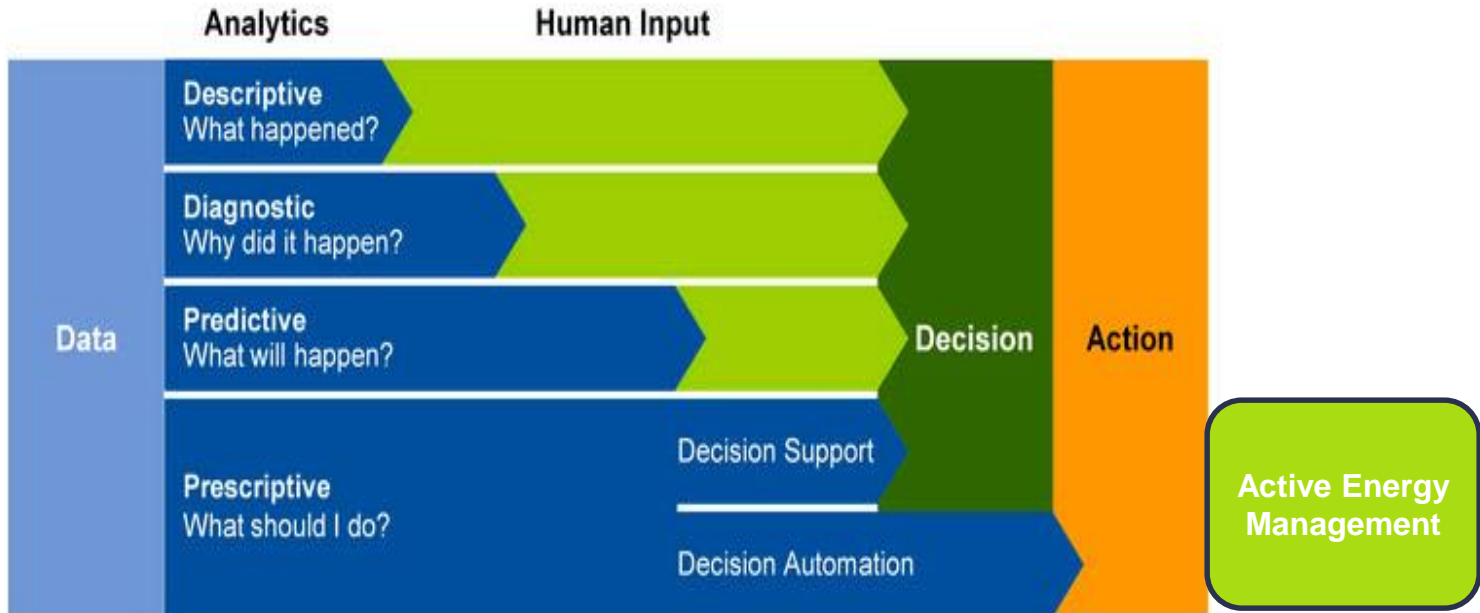
- An emphasis on prediction (rather than description)
- Rapid data analysis (within hours not months)
- Using better insight for relevant business decisions
- Targeting ease of use (for business operators)



Gartner

PREDICTIVE ANALYTICS for Energy Management

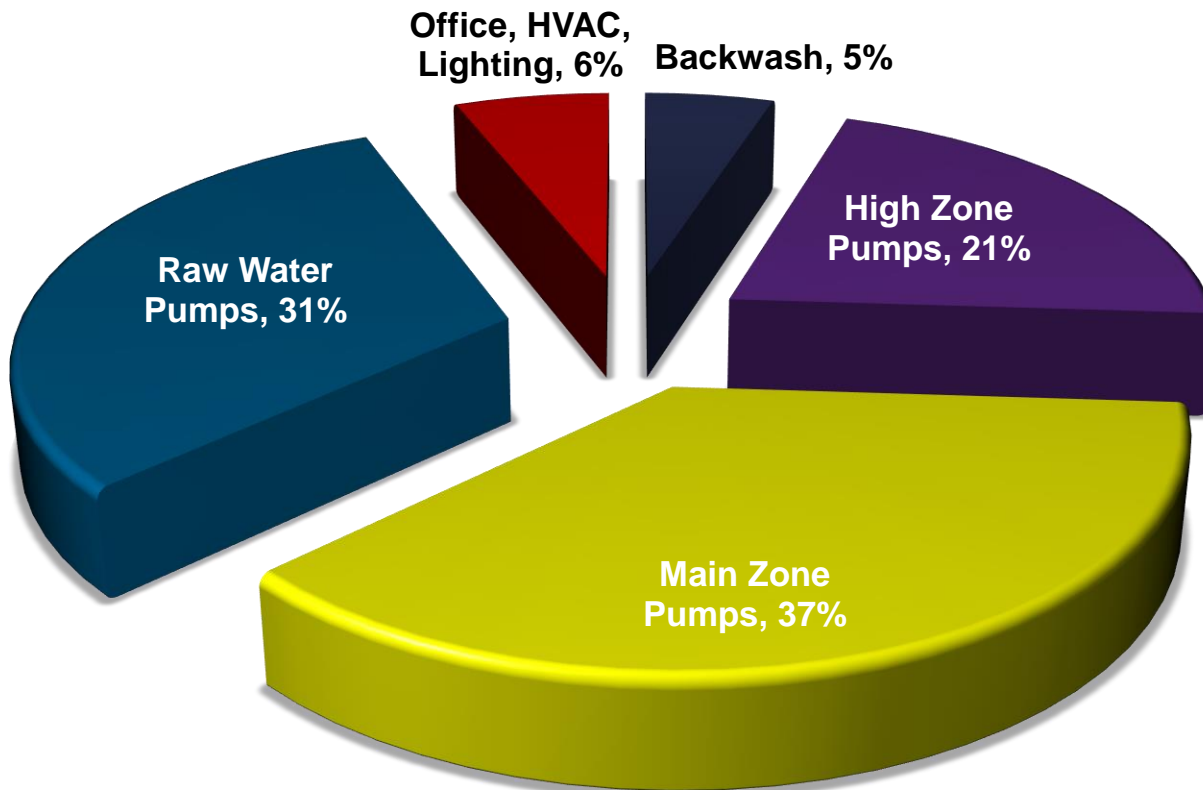
Moving from monitoring to forecasting to optimization



Source: Gartner (October 2014)

Water Utility Energy Consumption

Pumping is the dominant energy expenditure in a drinking water system



KEY ISSUE – Pump Life Cycle Cost

Pump capital and maintenance costs are dwarfed by operating costs

Electricity, 95%

Energy is typically the second highest operating cost (behind labor) for most water utilities. That's \$10 billion per year in USA alone! Worldwide some 3-5% of all electricity is used for water pumping.

Maintenance, 4%

Purchase Price,
1%

Main Components of Energy (Cost) Management

Energy use and cost reduction needs to consider a number of elements

Electrical Load Shifting

Operate pumps on electric tariff profile to maximise utilisation of low cost energy

System-wide Efficiency Improvement

Minimise energy consumption to deliver the same volume of water

Production Source Optimisation

Maximise use of lowest cost sources of water (production and chemical cost)

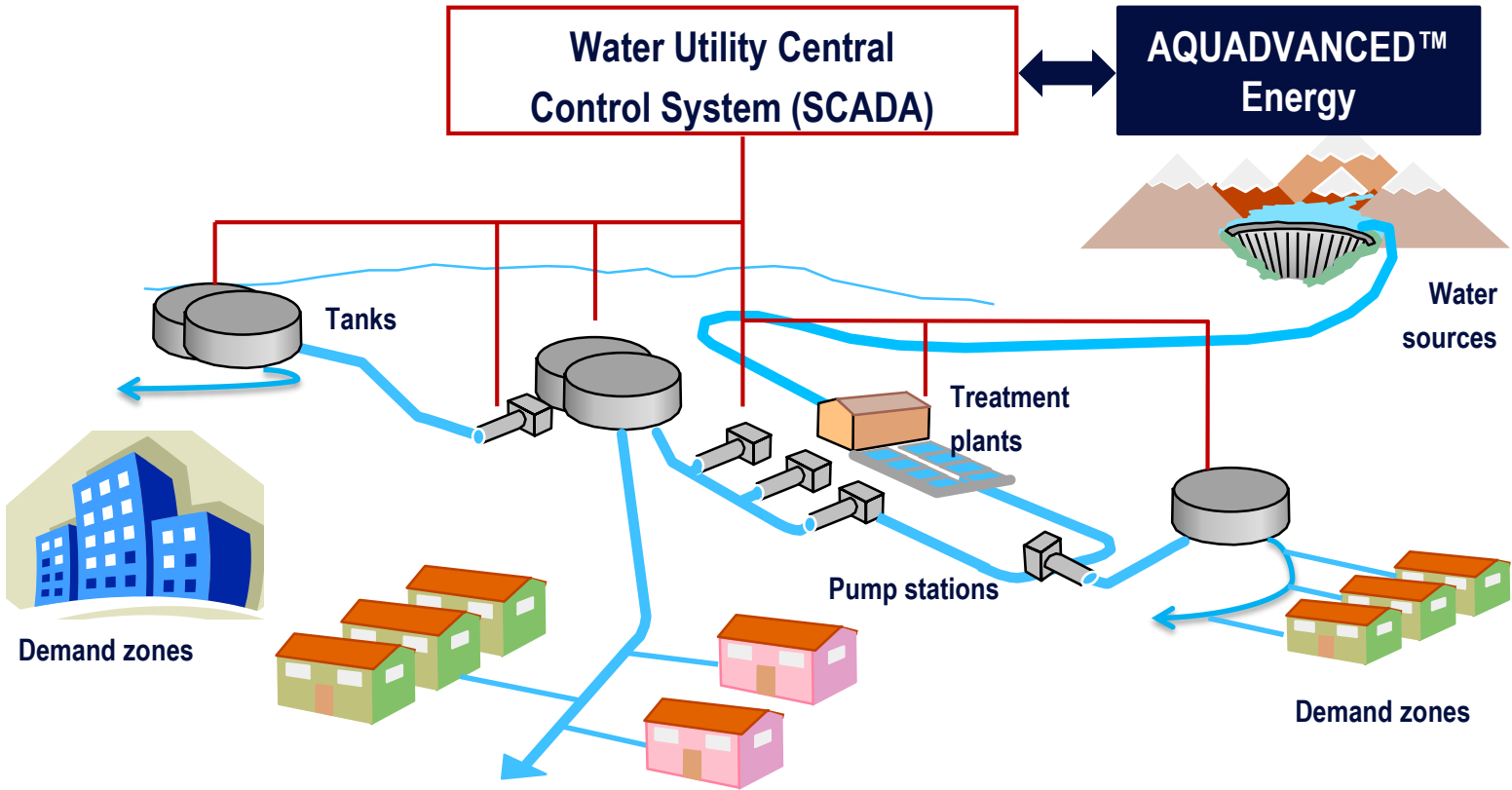
Water Transportation Paths

Use of most efficient path from source to customer

KW Demand Charge Management

Operate within the limits and reduce electricity peak kW demand

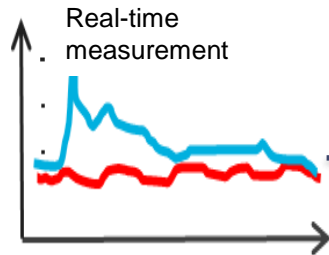
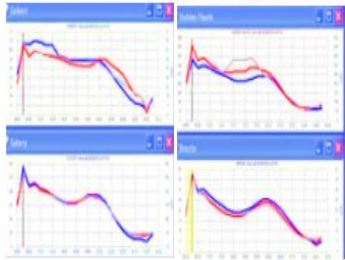
AQUADVANCED™ Energy: Overview



AQUADVANCED™ Energy: How does it work?

- 1 DATA ACQUISITION, ANALYSIS AND FUTURE PREDICTION
- 2 REAL-TIME MODELLING AND OPTIMISATION
- 3 AUTOMATED PUMP AND VALVE CONTROL

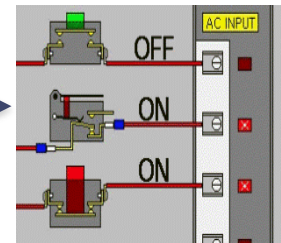
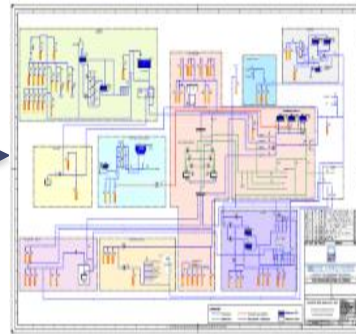
Demand prediction



Calculation of optimised control strategies

Confirm safe operation with a real-time hydraulic model

Send commands and set-points via SCADA to pumps and valves



Seek better solution if required

AQUADVANCED™ Energy - Operator Interface Summary


Browser address: <https://aqdenergy-itg.on...>
<https://aqdenergy-itg.ondeosystems.com/#/home/panel/Aquadapt/view/e8294230-d203-2c24-37d5-3fa67672b217>

AQUADVANCED ENERGY GUEST ⌵ 📧 ⚙️ 🔗

Navigation: **Civilisation > South**

Summary

Supply (ML)



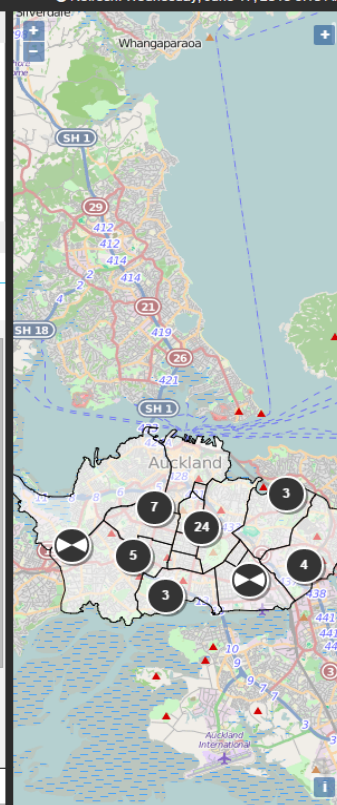
- NorthcoteWTP: 79.6 ML
- DevonportWTP: 45.5 ML
- CornwallWTP: 40.3 ML
- EpsomWTP: 22.4 ML
- EdenWTP: 47.2 ML
- Glenfield: 4.2 ML

Facilities

Tabs: Tanks | Pumps | Valves | Supply Facilities | Demands

Name	In use	Volume	Cycle	Target volume	Next day target volume	Action
CornwallTWT	●		●	29 ML	29 ML	📄
CornwallRWR	●		●	80 ML	80 ML	📄
EdenTWT	●		●	25.2 ML	25.2 ML	📄
Eilersie	●		●	12 ML	12 ML	📄
Newmarket	●		●	43 ML	43 ML	📄
Hillsborough	●		●	8 ML	8 ML	📄
RoyalOak1	●		●	3.9 ML	3.9 ML	📄
RoyalOak2	●		●	4 ML	4 ML	📄
Meadowbank	●		●	12 ML	12 ML	📄
MTWellington1	●		●	9.4 ML	9.4 ML	📄
MTWellington2	●		●	5.75 ML	5.75 ML	📄

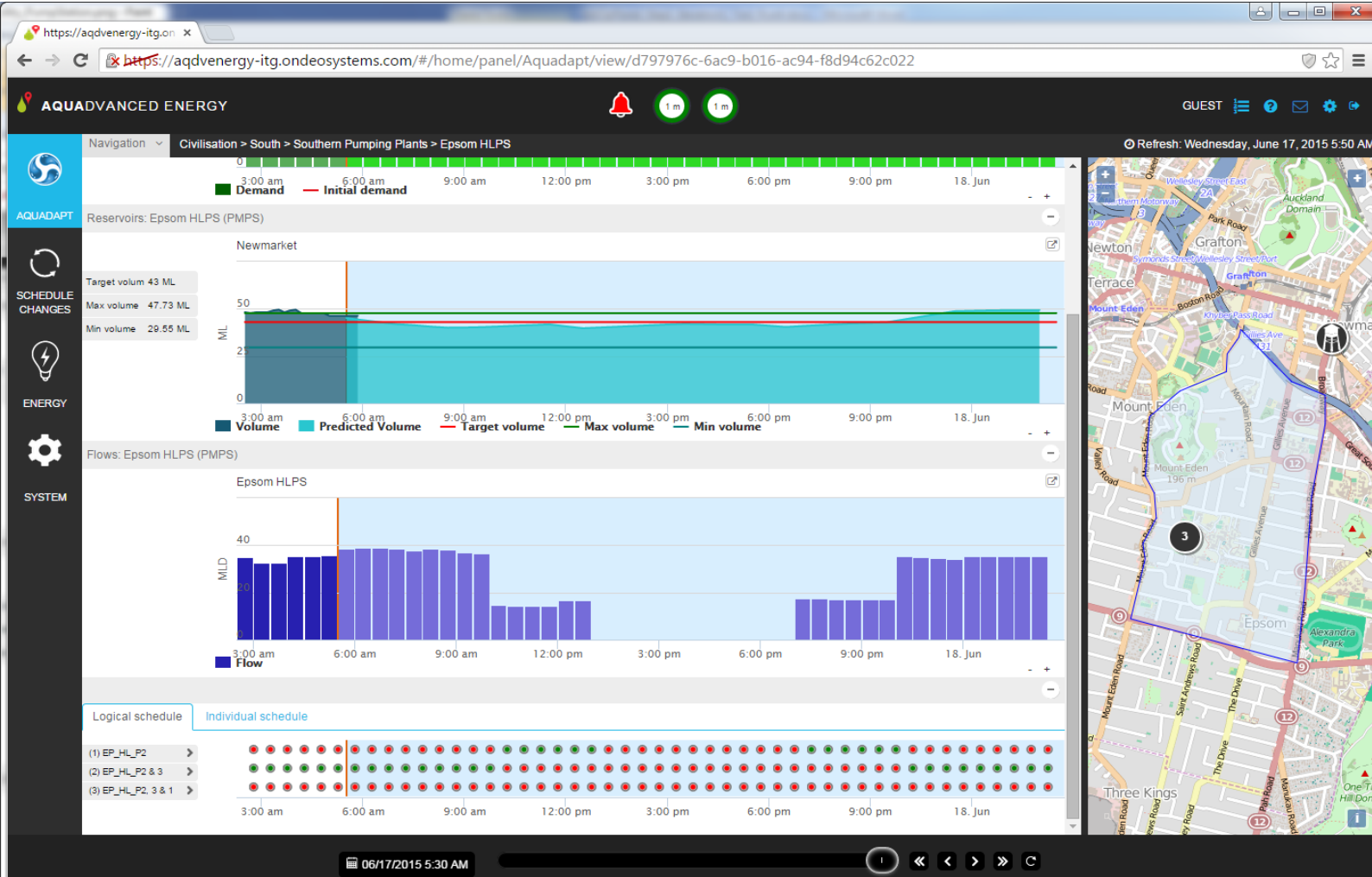
Showing 1 to 14 of 14 entries



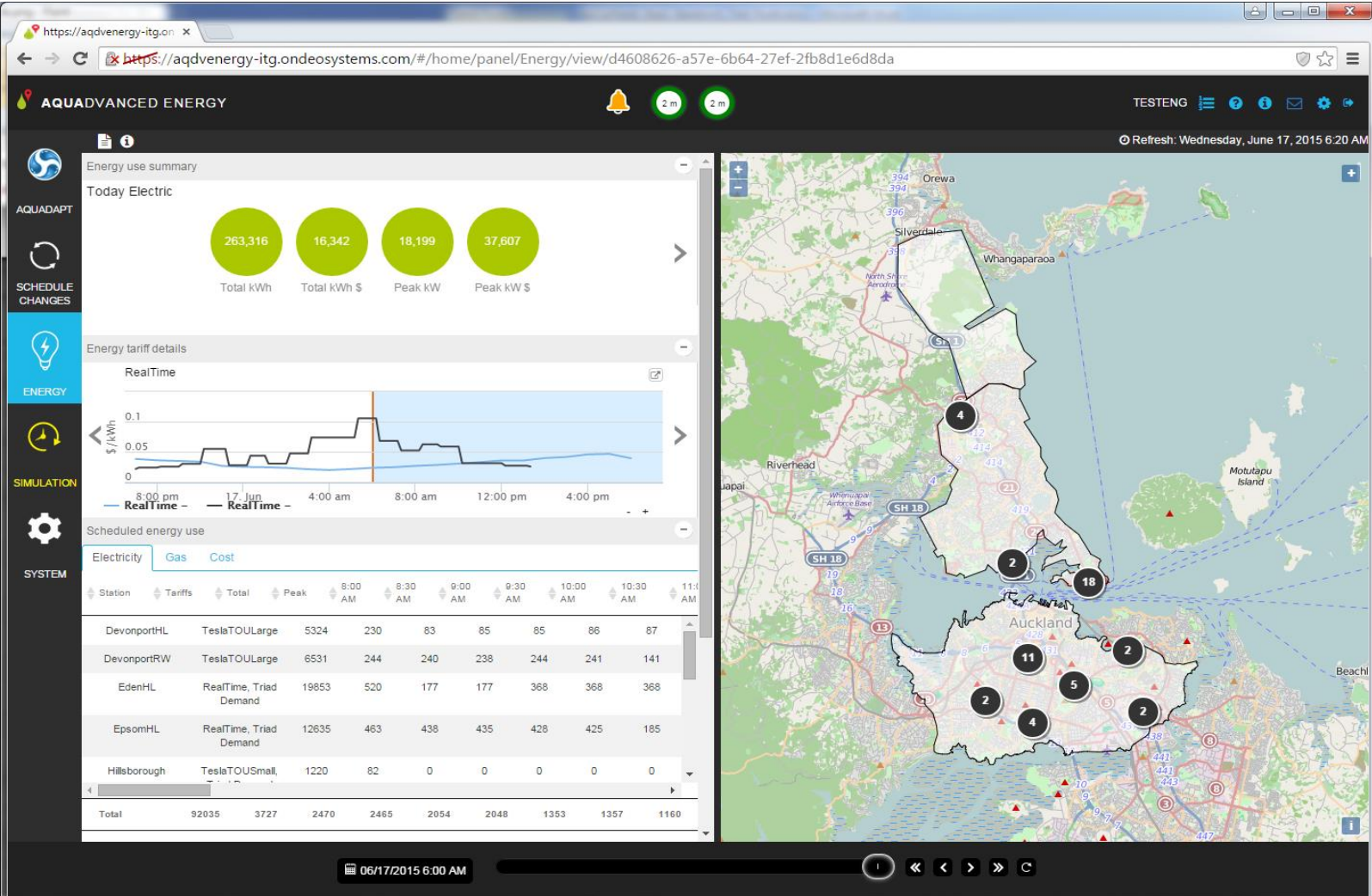
Refresh: Wednesday, June 17, 2015 6:10 AM

System tray: 06/17/2015 6:00 AM

AQUADVANCED™ Energy – Pump Schedules & Tank Levels

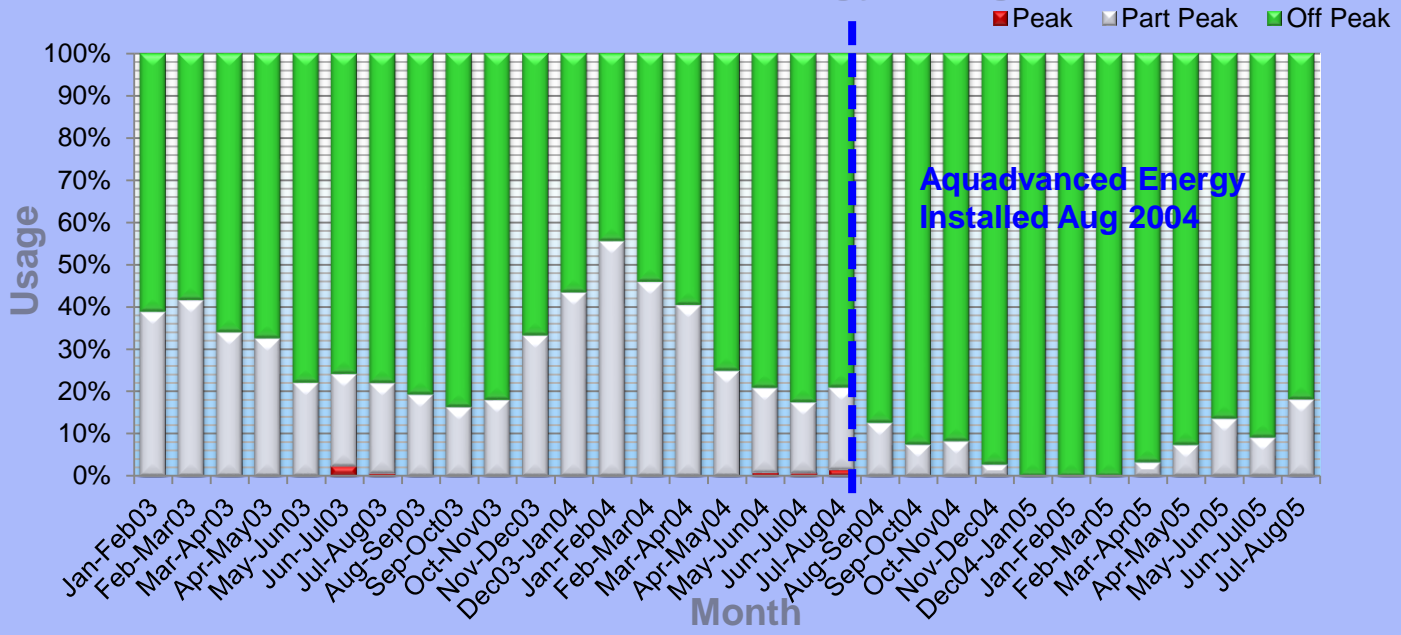


AQUADVANCED™ Energy – Energy Use per Facility

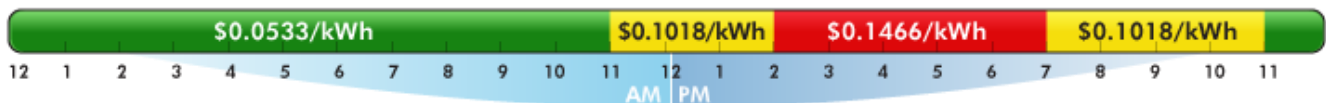


AQUADVANCED™ Energy – kWh Load Shifting

EBMUD Scenic East Energy Usage Comparison

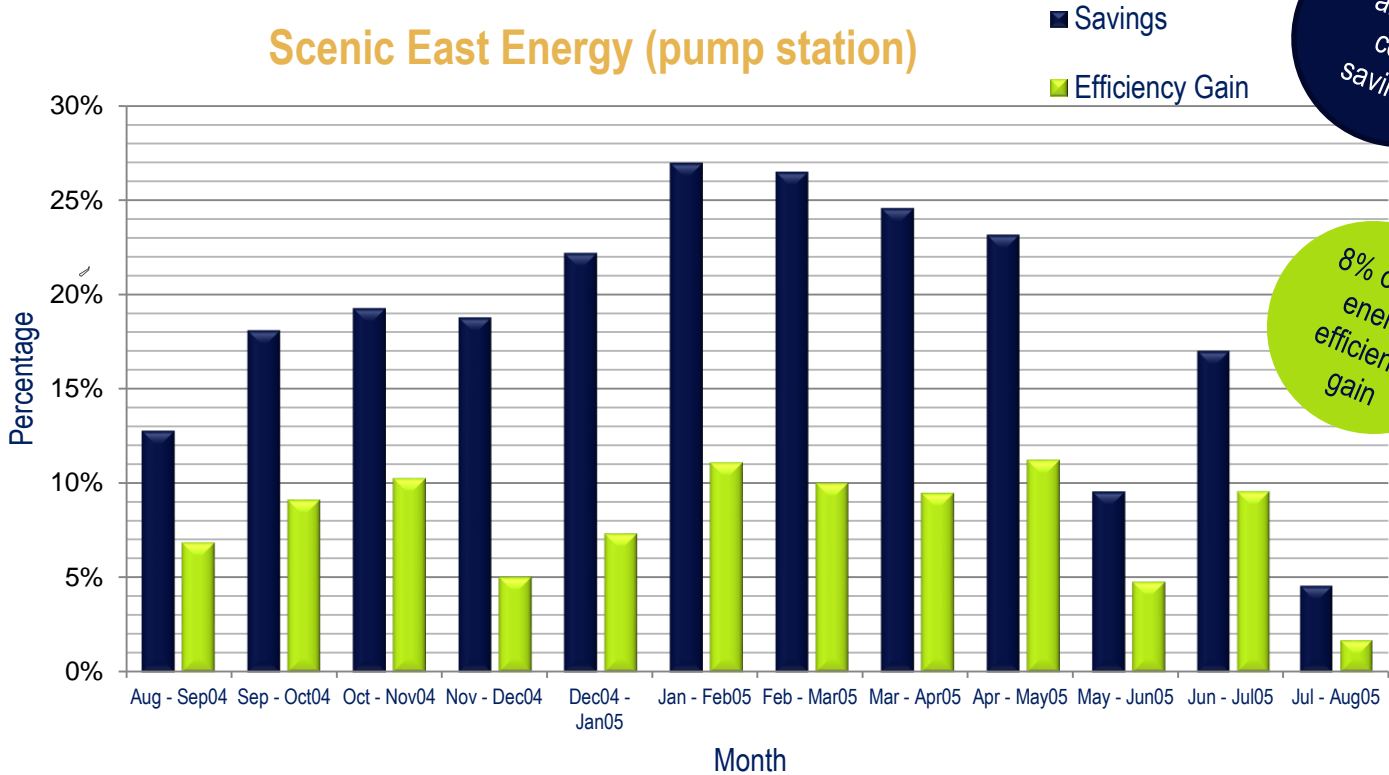


Summer time-of-use (TOU) electric rate structure (tariff)



AQUADVANCED™ Energy – Overall Cost Savings

Scenic East Energy (pump station)

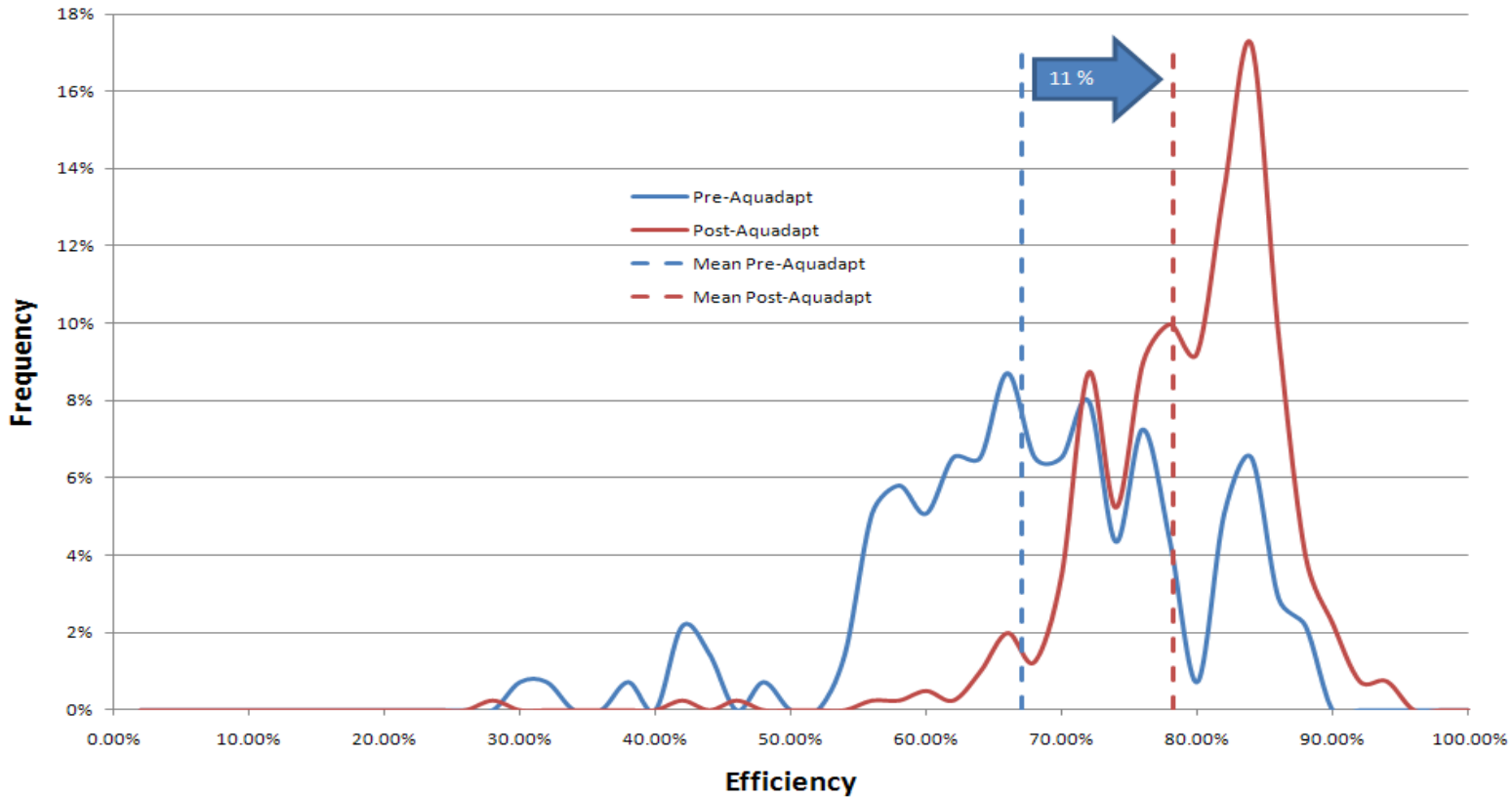


15% annual cost savings

8% overall energy efficiency gain

AQUADVANCED™ Energy – System-wide Efficiency Gains

EBMUD Pump Efficiency Improvements, 2003-2008



AQUADVANCED™ Energy – Reference Installations

Water Utility Name, Location, System	Installation Completed	Total Utility Population (000)	Energy Cost Savings	Annual Savings (USD 000)	Efficiency Gains	Annual GHG Reduction Tonne
GWRC New Zealand, Stage 1	Apr-00	400	10%	N/A	N/A	N/A
GWRC New Zealand, Stage 2	Aug-08					
EBMUD CA-USA, Stage 1	Aug-04	1,300	12%	360	6%	800
Unity Water QLD-Australia, Maroochydore	Apr-05	700	N/A	N/A	N/A	N/A
Unity Water QLD-Australia, Caloundra	Apr-11					
Unity Water QLD-Australia, Moreton Bay	Jun-15					
WaterOne KS-USA, Full system	May-06	400	20%	1,100	6%	4,800
WSSC MD-USA, Full System	May-06	1,800	11%	870	8%	4,500
EMWD CA-USA, Stage 1	Aug-06	700	10%	120	8%	300
EMWD CA-USA, Stage 2/3	Sep-07		15%	190		240
EMWD CA-USA, Stage 4	Feb-11		N/A	90		N/A
LinkWater QLD-Australia, SWRP	Apr-09	2,900	20%	400	N/A	N/A
LinkWater QLD-Australia, NPI	Jul-09					
Gwinnett GA –USA, Full System	Dec-09	800	10%	490	6%	2,300
Peel Region ON-Canada, Full System	Feb-13	1,300	10%	1,600	6%	5,600
K Water South Korea, Cheongju	Aug-11	900	4%	250	N/A	N/A
NWL England, Essex	Mar-12	4,500	7%	596	TBD	TBD
NWL England, Teesside	Aug-11			TBD		
NWL England, Central	Nov-11			TBD		
NWL England, Tyneside	Jun-12			TBD		
NWL England, Suffolk (waiting on SCADA)	TBA			N/A		
EPWU TX-USA, Stage 1	Dec-12	780	10%	620	6%	1,700
EPWU TX-USA, Stage 2	Nov-14					
Consorti d'Aiguies de Tarragona, Spain	Oct-14	660	15%	885	TBD	TBD
Suez Water Idaho, Boise	Oct-16					
Suez Water France, Paris South	Nov-16					

AQUADVANCED™ Energy – Customer Feedback

- *“The Derceto Aquadapt system has never been turned off and operated faultlessly for 10+ years (at Greater Wellington Water).”*
- *“Derceto has delivered consistently through major changes to our business (Unitywater).”*
- *“You can’t argue with the bottom line. Derceto’s Aquadapt is saving WaterOne more than a million dollars a year.”*
- *“One of the biggest benefits from Aquadapt is operational consistency (at Gwinnett County).”*
- *“We (Northumbrian Water Group) certainly found no other product that would do what Aquadapt can do.”*

Distribution Network Monitoring

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