



American Water Works Association

Pacific Northwest Section

PNWS Committees

Where to go with questions

How to volunteer

A users guide

PNWS Committees on the website at:

www.pnws-awwa.org

The image shows a screenshot of the American Water Works Association Pacific Northwest Section website. A yellow circle highlights the 'COMMITTEES' link in the top navigation menu. A yellow arrow points from this circle to the 'Engineering' link in a sub-menu. Another yellow arrow points from the 'Engineering' link to the 'PNWS-AWWA Engineering Committee' page. The page content includes a list of committee officers: James E. Konigsfeld (Chair), Nathan Abercrombie (Vice Chair), and Scott Duren (Secretary).

Navigation Menu: HOME, TRAINING & EVENTS, COMMITTEES, SUBSECTIONS, MEMBERSHIP, CAREERS, ABOUT US, RESOURCES, BUY

Committees List:

- Committee Reports for Trustee Meetings
- Cross Connection Control
- Customer Service Committee
- Distribution Systems
- Engineering
- Idaho Water Utility Council
- Interagency Wastewater Agency Response Network
- Membership
- Manufacturers Suppliers and Consultants
- Oregon Water Utility Council
- OR Cross Connection Specialist Regional Subcom
- OR Water/Wastewater Agency Response Netwo
- Personal Leadership Committee

PNWS-AWWA Engineering Committee

The Pacific Northwest Section (PNWS) of the American Water Works Association (AWWA) plays an important role in promoting public awareness of water infrastructure and supporting the technical and facility management needs of its members throughout western Idaho, Oregon and Washington. An integral part of the PNWS-AWWA, the Engineering Committee (EC) focuses in terms of knowledge, practices, people and procedures on the advances in planning, design, and delivery of water supply, infrastructure and treatment projects. The EC aligns with the Engineering and Construction Division of the Technical and Education Council of AWWA.

In carrying out its mission, the EC concentrates on education, training, and promotion of engineering through:

- Annual conference technical sessions
- Annual conference, jointly sponsored, pre-conference work sessions
- Annual Engineering Excellence awards
- Engineers Week activity participation
- Technical presentation and training at subsection schools and short schools
- Training sessions throughout the year
- Conducting tours of water infrastructure and construction sites

Committee Officers

James E. Konigsfeld - Committee Chair
Sammamish Plateau Water
1510 228th Avenue SE | Sammamish, Washington 98075
Phone: (425) 285-3217
jm.konigsfeld@spwater.org

Nathan Abercrombie - Vice Chair
wallis engineering
Phone: (360) 852-9165
nathan.abercrombie@wallisone.net

Scott Duren - Secretary
water systems consulting, inc. (wsc)
Phone: (916)-764-7824

2020 Vision Committee



Mission: To unite multiple generations of water industry professionals by helping employers attract and retain talent and to support students and YPs in finding fulfilling work.

The image displays a collection of promotional materials for the Pacific Northwest Section of the American Water Works Association (PNWS-AWWA). On the left, three vertical posters are shown. The first poster, titled "THE WATER SITUATION", discusses water pollution and scarcity. The second poster, "JOIN THE TIDE OF CHANGE", promotes current job openings. The third poster, "THINK WATER. THINK CAREER.", encourages protecting and preserving Earth's greatest resource. On the right, a large trade show booth is visible, featuring a "Who We Are" section, "Current Job Openings" list, "Young Professionals Events" information, and a "Fresh Ideas Poster Competition" announcement. The booth also includes a "Student Scholarships Available" sign and a "Visit www.pnws-awwa.org" banner.

THE WATER SITUATION
Water faces many challenges in the near future from water pollution and scarcity to climate change. Managing our resources to ensure access to fresh clean water for everyone is a critical job.
In the US, water workers are in high-demand and will be a vital resource in protecting and managing our water for years to come. Working for water means a fulfilling career with competitive benefits and work-life balance while doing something to protect and preserve the environment for years to come.

JOIN THE TIDE OF CHANGE
View all current job openings at:
www.pnws-awwa.org/career

THINK WATER. THINK CAREER.
Help to protect and preserve Earth's greatest resource.

PNWS-AWWA
Pacific Northwest Section of the American Water Works Association

Who We Are
The PNWS-AWWA was founded in 1987 and provides leadership in linking water professionals in Idaho, Oregon, and Washington in the areas of:
• Water Quality and Distribution
• Conservation
• Water Resource Policy

Current Job Openings:
Water Quality Control Commission Specialist
Customer Relationship Program Director
Chief Water Regulatory Program Technician
Senior Maintenance Worker
Service Tech
Water Distribution Plant Operator
Utility Printer
Environmental Health & Safety (EHS) Manager
Water Distribution Operation Director
Director of Engineering
Chemical Manager
Water Treatment Supervisor
Engineering Class Program Supervisor
Water Distribution Secretary
Revenue Manager - Water Service
Engineering Customer Services
General Manager
Water Services Manager

Young Professionals Events
Fresh Ideas Poster Competition
Student Scholarships Available
Ask Us How!

Visit www.pnws-awwa.org

2020 Vision Committee

• Who to contact:

- Julie Smitherman, Chair
Julie.Smitherman@Ashland.or.us
- Kevin Wyckoff, Co-Chair
kevinwyckoff@gmail.com



• Like us on Facebook!

facebook.com/PNWSoFAWWAYPs

• What do we need?

- ✓ YP & Student Outreach
- ✓ Mentors for Students & YPs
- ✓ Secretary / Website Assistant
- ✓ Advertise YP Facebook Page
- ✓ Sub-Section Liaisons



2020 Vision Committee



Engaging the Future Leaders of the Water Industry

Audit Committee



Mission:

- Annually audit the Section finances
- Audit subsection finances on a rotating basis to assure conformance with policies and practices of the Section and AWWA

Who to contact for more information:

- Judi Ranton, Chair

Budget and Finance Committee



Mission:

- Our small committee develops, oversees and monitors the annual financial plan of the Section
- We review expenditures with the Executive Director, and provide reports to the Trustees regarding expenditures that do not align with the budget

Who to contact for more information:

- Ken Johnson, Co-Chair Ken.Johnson@cityofmedford.org
- Jamie Porter, Co-Chair Jamie@rwdonline.net
- Pierre Kwan, Member Pierre.Kwan@hdrinc.com

By-Laws & Rules of Procedure Committee



Mission:

- Maintains and updates the Section's ByLaws and Rules of Procedures as directed by the Board of Trustees
- Most recently the ByLaws were modified and adopted in 2013 requiring an 18 month process including Board and Section member approval followed by Association approval.
- Rules of Procedures and Policy Adoption changes occur as needed or desired by committees for updating their operating procedures, and required Board of Trustee approval.

Contact – Brad Phelps, Chair

Conference Arrangements*



Mission:

- Organize annual PNWS Conference
- Moving to assistance from a professional events management group for many tasks

* Formerly known as the Local
Arrangements Committee

Conference Program



Mission:

- Coordinate with PNWS committee chairs and facilitate creation of the technical program for the annual spring conference.
- Obtain CEUs for the technical sessions.
- Coordinate with session moderators and others to ensure technical sessions run smoothly.
- Provide conference proceedings for posting to the Section website.

Thursday Afternoon Regular Technical Session		
404	405	406
Engineering	Water Quality	Distribution Systems
Nick Robertson	Kim Ervin	Laurelin Ward
Developing & Rehabilitating Water Supply Wells - Kriss Schneider, Steve Schneider	The Baker City Water Crisis: Emergency Response & Accelerated Implementation of Treatment - Michelle Owen, Anna Zaklikowski, Bryan Black	Getting Creative in Bellevue: A Unique Approach to Evaluating & Improving a Critical Storage Tank & Pump Station Within a Residential Neighborhood - Tom Lindberg, Jim Nicolls Placing a 6 MG Tank & Pump Station Within a Residential Neighborhood - Tom Lindberg, Mark Handzlik
ID/OR/WA 0.1/0.1/0.1	ID/OR/WA 0.1/0.1/0.1	ID/OR/WA 0.1/0.1/0.1

Conference Program



What's New With The Program Committee

- Volunteers will no longer be asked to take on a multiple year commitment.
 - The new LAC structure includes a permanent Program Committee chair (Cheryl Capron).
- The greatest need is for help during the conference.
 - A local volunteer who can visit the site as needed is very helpful.
 - Assistance in preparing the technical program is also very welcome.

Conference Program



What Do We Need? Before The Conference

- Help with
 - Collecting abstracts & distributing them for review
 - Preparing draft programs & negotiating conflicts
 - Convention center site reconnaissance
 - Submitting the program for CEU approval
 - Coordinating moderator activities
 - Providing schedule and CEU approval data to the conference registrar to document CEU attendance
 - Providing session information for signage and the conference app
 - Preparing moderator packets

Conference Program



What Do We Need? During The Conference

- Help with:
 - Training room assistant volunteers to scan for CEUs
 - Distributing & collecting moderator packets
 - Managing last-minute session changes & emergencies (such as blown projector lamps)
 - Distributing speaker gifts
 - Collecting & converting presentations to conference proceedings

Conference Program



How Much Would I Have to Do?

- Before the conference, it depends
 - This can expand or contract to fit your availability
- During conference week, Tuesday – Friday
 - Tuesday afternoon to set up
 - Wednesday – Friday, 7 am – 5 pm
 - 30 minutes before the 3-hour sessions start & after they end
 - You will be able to attend (or present) presentations during slower periods mid-session.
 - 2 or 3 short (15 minutes) room assistant trainings

Conference Program



- Who to contact:
 - Cheryl Capron
cheryl.capron@seattle.gov

Customer Service Committee

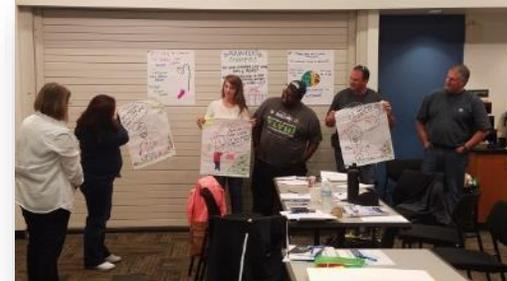


Mission:

- ***It is the mission of the Customer Service Committee of the Pacific Northwest Section of the American Water Works Association to inform members of the increased importance of Customer Service and to coordinate education and training for the purpose of providing excellent service to our customers.***

We provide a three course series in which participants will receive a Customer Service Certificate from AWWA upon completion.

<https://sites.google.com/a/pnws-awwa.org/customer-service-committee/>



Customer Service Committee



- Who to contact:
 - Gayle Renzelman, Chair
grenzelman@ci.moscow.id.us



- What do we need?
 - ✓ Enthusiastic members willing to spread the word about the need for trained skilled customer service representatives.
 - ✓ Utility hosts for trainings.
 - ✓ Trainers/Instructors.
 - ✓ Webmasters.



Customer Service Committee

Our students are talking.....

...In an ever-changing world\community we need a better understanding of diversification, teamwork and communication.

...We need more classes like this!

...The real world experiences shared were valuable as well as seeing the methods used to solve them.

...Everyone is a CSR.

...I think that everyone in Public Works would get something useful out of these courses.

Proposed 2017 Customer Service Training Program schedule (New Course Material)

South Sound, WA	Course 1
Spokane, WA	Course 1 & 2
Boise (Area), ID	Course 1 & 2
Central WA	Course 2 & 3
King County, WA	Course 2



Education & Training Fund Board



Mission:

The Education and Training Endowment (E&T) Fund has a primary purpose of providing funds for scholarships to individuals interested in a career in the waterworks industry and to the members of the Pacific Northwest Section (PNWS) of the American Water Works Association.

They do that by investing donations in a permanent fund, now \$845,000, and transferring a portion of the investment gain to the Scholarship Committee to award. In 2017, the transfer is \$21,000. Since created in 1985, the E&T Fund has funded over \$300,000 in scholarships.

Donations that total \$10,000 or more can be designated to create a named scholarship that will be awarded perpetually at a level of at least 5% of the amount of donation made.

Education & Training Fund Board



- Current Named Scholarships in the E&T fund:
 - ✓ Southern Oregon Subsection
 - ✓ Northwest Washington Subsection
 - ✓ Past Chairs
 - ✓ Legacy
 - ✓ RH2 Engineering
 - ✓ Chris Uber Memorial
 - ✓ James Doane Family
 - ✓ Wubbena Family
 - ✓ Archie Rice Memorial
 - ✓ Pettie-Skiles Memorial
 - ✓ Al Alsing Memorial
 - ✓ Cynthia Dryscol Memorial
 - ✓ Alan Jones Memorial

Education & Training Fund Board



- The E&T Fund as part of PNWS is a 501(c)3 non-profit educational organization under US IRS statutes and, as such, all donations to the E&T Fund are tax deductible to the extent of the law.
- To donate to the E&T Fund to support scholarships or to endow a named scholarship contact:
 - Bob Willis, Chair
bwillis@rh2.com



Nominating Committee



Mission:

- Annually Provide Officer Candidates to the PNWS Board
 - Chair Elect
 - Oregon/Idaho Trustee
 - Washington Trustee
 - At Large Trustee
 - Association Director – Every Three Years



Nominating Committee



- Who to contact:
 - Randy Black - Chair
rblack@lakewood-warner-dist.org
 - Input from Past Chairs on Selection of Candidates
 - Input from Members on potential Candidates
 - Past Chairs contact candidates to for interest and letter of commitment to run
- Membership – Past Five Section Chairs as Voting Members
 - ✓ Lacey Gores
 - ✓ Randy Black
 - ✓ Chuck Kingston
 - ✓ Jason Canady
 - ✓ Kari Duncan

Mission:

- Network of utilities helping utilities, water and wastewater
- For emergency preparedness, response, and recovery activities
- Participation is voluntary and free; there is no obligation to respond
- 124 utilities are members



Table Top Exercise



Field Exercise

- Who to contact:
 - Mary Ellen Collentine,
Chair
 - maryellen.collentine@portlandoregon.gov

- What do we need?
 - ✓ Volunteers to participate in
 - ✓ Conference planning
 - ✓ Exercises and training
 - ✓ Presentations and outreach

2008 Recognition – City of Detroit



March 11, 2008

Mike Gotterba
Emergency Preparedness/Communications Manager
Salem Public Works
555 Liberty Street SE, Room 325
Salem, OR 97301-3503

RE: Oregon Water/Wastewater Agency Response Network (ORWARN)

Dear Mr. Gotterba,

In the June 16, 2007 Detroit City Council meeting, Council unanimously voted to join ORWARN. It was a no-brainer; not only was it free to join, but the idea of cities helping each other in time of need made sense.

Little did we know that the City of Detroit would need help just a few months later!

The now legendary snowstorm that started in December of 2007 and continued into February 2008 took its toll. We knew we were in trouble when we no longer could access the water plant. Desperate to find a solution, we turned to ORWARN for help.

Mr. Gotterba, as the coordinator of ORWARN, we are greatly indebted to you. The economically quick response to our call superseded all expectations. The City of Salem crew arrived with equipment and had our road to the water plant open in no time at all. They even came up the next day to help us out of immediate danger, despite the fact that Detroit presented a big challenge to their equipment.

The Detroit City Council and the citizens of Detroit wish to thank ORWARN and the City of Salem, a fellow ORWARN member, for the superb and generous service they provided during our time of need. We will never forget.

OEMA

Partner Award: Innovation



- ORWARN website
- www.orwarn.org
- Resources for members and non-members

Board Members

Mary Ellen Collentine, Portland Water

Chris Wanner, Portland Water

Gina Johnson, Klamath Falls

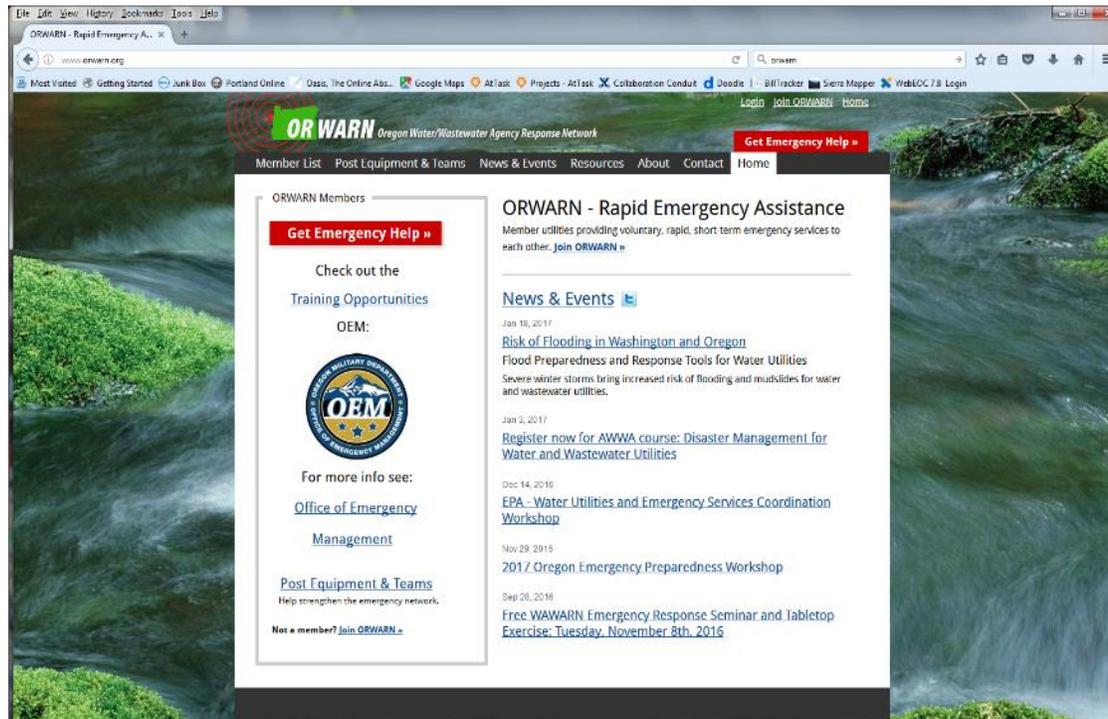
Jeremiah Hunt, EWEB

Michelle Owen, Baker City

Ronnie Mompellier, Portland BES

Chris Miccolis, Redmond

Stephanie Penselin, EWEB

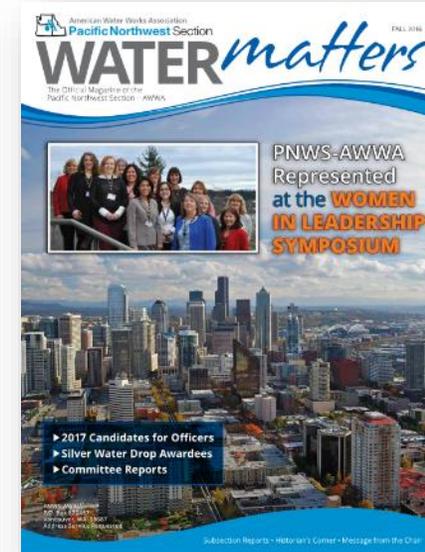
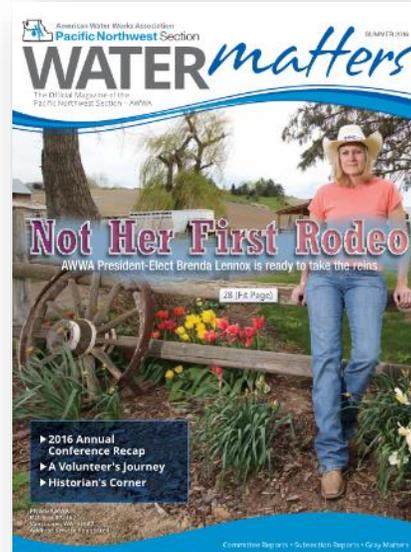
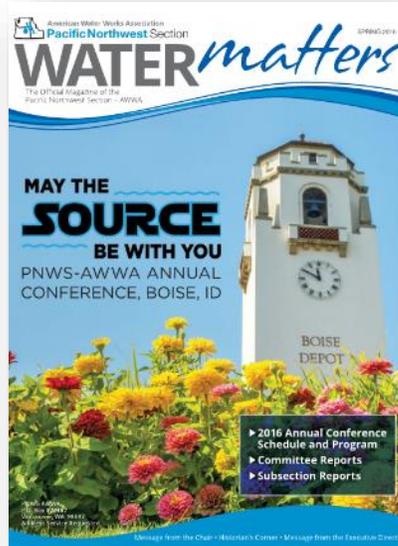


Publications Committee



Mission:

- Production and editing of PNWS Quarterly Water Matters Magazine
- Connection and communication to water professionals and organizations across the Pacific Northwest



Publications Committee

- Who to contact:
 - Corianne Hart, Chair
Chart@Carollo.com
- What do we need?
 - ✓ Committee Updates
 - ✓ Subsection Reports
 - ✓ Member Spotlights
 - ✓ Announcements

Committee Reports

Training Coordination Committee

Looking for a place to get involved? The FCC could be for you.
Technical personnel can offer their expertise by being trainers for our training in a box courses. These courses are fully developed with the material and approved CEUs ready for use, and have been offered throughout the section with great success. Course topics are:

- Air-Pollution Awareness (CST approved)
- Basic Water Works (recently updated and CTE approved)
- Emergency Preparedness (coming Fall 2016 - instructors needed)
- Water Storage (coming Spring 2017 - instructors needed)
- Chemistry for Operators (coming in Fall 2017)

For non-technical folks, this is a great opportunity to join. Organizational skills and a desire to promote quality training are very useful in helping meet our members. And you get to work!

American Water Works Association Pacific Northwest Section

2017 CANDIDATES FOR OFFICERS

The successful candidates will take their place on the Pacific Northwest Section (PNWS) of the AWWA Board of Trustees in May 2017. They will vote on many issues that AWWA will face over the coming years. When you receive your ballot, please take the time to cast your vote for the candidate that you feel are most qualified to represent you on the PNWS/AWWA Board of Directors.

The successful candidates will take their place on the Pacific Northwest Section (PNWS) of the AWWA Board of Trustees in May 2017. They will vote on many issues that AWWA will face over the coming years. When you receive your ballot, please take the time to cast your vote for the candidate that you feel are most qualified to represent you on the PNWS/AWWA Board of Directors.

Chair: Mel Dannewood, Jeanifer Garbey and Mike Whitley
Washington Trustee: Ronda Farmer, Sam Perry, Terry Jendrygen
Oregon/Idaho Trustee: Julie Sauterbaum, Mike McClintock, James Parker
At Large Trustee: Pat VanDusen, Lynn Williams Stephens, Cory Banne



Water Conservation Committee

The Water Conservation Committee held its annual Summer Meeting in Vancouver, WA on August 29th, 2016. The meeting topic was "Connecting Customers with Water Conservation" and focused on how utilities are finding creative and effective ways to communicate with customers. Attendees heard from Karen Dulkaker of Clatsop Water Services on how to engage, reassure and motivate customers and Daniel McArdle-James on how the Alliance for Water Efficiency approaches communicating the value of water. The day ended with a tour of the City of Vancouver, WA Water Resource Education Center led by City of Vancouver Environmental Resources Manager, Rich McCaughy.

Water Conservation Committee members also reviewed and discussed abstracts submitted for the 2017 PNWS Section Conference. The Water Conservation Committee is collaborating with the Water Resource Committee on a technical track exploring Water Conservation as a Source of Supply as communities continue to look for ways to use conservation and efficiency measures as a cost effective means of developing new supply.

Several Oregon based Water Conservation Committee members attended the June 16th, 2016 Oregon Water Utilities Council meeting in Kelso, OR to discuss a variety of topics related to drought and water conservation. Oregon Water Resources Department updated the group on the state's perspective and responsibility on drought and water conservation. Attendees discussed the challenges of drought policy, communications and public understanding. The meeting concluded with a special presentation from Mary Ann Dickerson, President and CEO of Alliance for Water Efficiency, on the state of the utility industry as it relates to water conservation and efficiency.



Jan Antonio's final WCC Summer Meeting after 22+ years of service.

CHAIR ELECT



Mel Dannewood III, PE
Chief Engineering & Operations Officer
Eugene Water & Electric Board

I am deeply honored to be considered for Chair of the PNWS and to continue to serve and support the organization. I have been involved with for 35 years. I attended my first PNWS/AWWA (General Engine - now Cascade Co) Sub-Section meeting as an engineering student while working summers at Springfield Utility Board. It was intimidating, all the information was flying on overhead projects and among amongst local engineers who had been in the local water industry for years. The professionals in the water industry were always the most welcoming and eager to share their knowledge with those of us who came with less experience. Serving as your Chair would be an amazing opportunity to give back to PNWS.

PNWS has been an integral part of my career since I was an engineering student and has allowed me to serve in a variety of roles with the Section, Subsection and Association.

This experience, including serving as Oregon Idaho Trustee have providing an understanding of the goals, challenges, need and opportunities of our members and of PNWS.

Section

- PNWS Board of Trustees, 2013 - 2014
- Oregon Water Utility Council, Chair 2009/2010
- Task Force Oregon Resiliency Plan 2011 - 2013
- PNWS Oregon Drinking Water Advisory Committee 2016-2017
- Numerous presentations on Efficiency, Emergency Planning, and other topics.

Subsections:

- Cascade to Coast - Chair 1990-91
- Cascade to Coast - Short school, various presentations over the years

Vision for the Section:
PNWS is one of the strongest sections in the Association as far as active involvement and philanthropy, and this doesn't happen by accident. Past Chairs, Trustees and Committee

Public Information Committee

Mission

Supports the Pacific Northwest Section communications program, provides communications training and information to members and advocates for effective and meaningful communications for drinking water utilities.

What do we do?

- 1. Excellence in Communication Awards**
- 2. Communications Training**
(Often partner with other Committees such as Water Quality or Engineering)
- 3. Conference Technical Session**



Public Information Committee

Who to contact:

◇ Tacy Steele, Co-Chair

tacy.steele@hillsboro-oregon.gov

◇ Libby Barg, Co-Chair

libbybarg@barneyandworth.com



Needs and Wants:

- ✓ Folks excited about water communications
- ✓ Innovative ideas
- ✓ Judges
- ✓ Workshop planners
- ✓ Representation from all three states
- ✓ YOU!!!

Public Information Committee



Excellence in Communication Awards

- Eight Categories, plus Best-in-Show
- Traveling Plaque for Best-in-Show Winners
- Awards given out at Section Conference
- Conference Display to inspire other agencies



PNWS-AWWA



Small Systems Committee



Stay Tuned!

- Committee under redevelopment.
- Watch this space for new & improved committee!

Subsection Advisory Council



Mission:

- To assist and provide training for subsections.
- To facilitate competitions at the PNWS Conference.
- To provide Conference Scholarships.
- Recognize Idaho, Washington, & Oregon Subsection Activities Award Receeipients.



Subsection Advisory Council



- Who to contact:

- Tonya Reiss, Chair
treiss@spokanecity.org



- Doug Schlepp, Vice Chair
dschlepp@rh2.com



- What do we need:

- ✓ Subsection Training Ideas
- ✓ Committee Officers
- Competition Competitors & Teams
- ✓ Tapping Competition
- ✓ Meter Madness
- ✓ Top Ops
- ✓ Gimmicks & Gadgets
- ✓ Best Tasting Water

Subsection Advisory Council Meter Madness Competition



- Who to contact:
-Garald Arredondo
garredondo@cityofsaem.net



Subsection Advisory Council Tapping Competition



- Who to contact:
-Loren Searl
lsearl@spokanecity.org



Subsection Advisory Council Gimmicks & Gadgets Competition



- Who to contact:
 - Mike McClenathan
- Mike.McClenathan@centralpointoregon.gov



Subsection Advisory Council Top Ops Competition

- Who to contact:
-Doug Priest
dpriest@cityofsalem.net



Subsection Advisory Council Best Tasting Water



- Who to contact:
 - Jessica Dorsey
jessica.dorsey@hillsboro-oregon.gov
Water Quality Committee Chair



Subsection Advisory Council Hydrant Hysteria

- Who to contact:
-Dan Sleeth
dan.sleeth@covingtonwater.org



New Competition



Mission:

- To coordinate and advertise subsection and committee operator training
- To generate curricula for training
- To recruit trainers throughout the Section



A screenshot of the website for the PNWS-AWWA Training Coordination Committee. The page has a blue header with the organization's name and a search bar. The main content area is white with a green sidebar. The sidebar contains a "Welcome to the Training Coordination Committee page!" heading and a list of links: "Home", "About Us", "Training", "Basic Waterworks Training", "Math for Operators", "Webinars", "PNWS Home", "PNWS Committees", and "PNWS Subsections". The main content area contains a "Welcome to the Training Coordination Committee page!" heading, a mission statement, a list of current initiatives, and contact information for the Chair (Loran Seart) and Secretary (Lisa Snowden). There are also links to "Basic Waterworks Training" and "Math for Operators" pages.



Section Training Calendar

Training Opportunities

The Pacific Northwest Section of the American Waterworks Association prides itself in providing their members with innovative trainings, technology and certifications necessary to support a growing industry. We offer a variety of training courses and events tailored to support those within the professional field. Whether you are a novice just beginning your career, or a seasoned veteran, PNWS can provide you with the information and resources necessary for success.

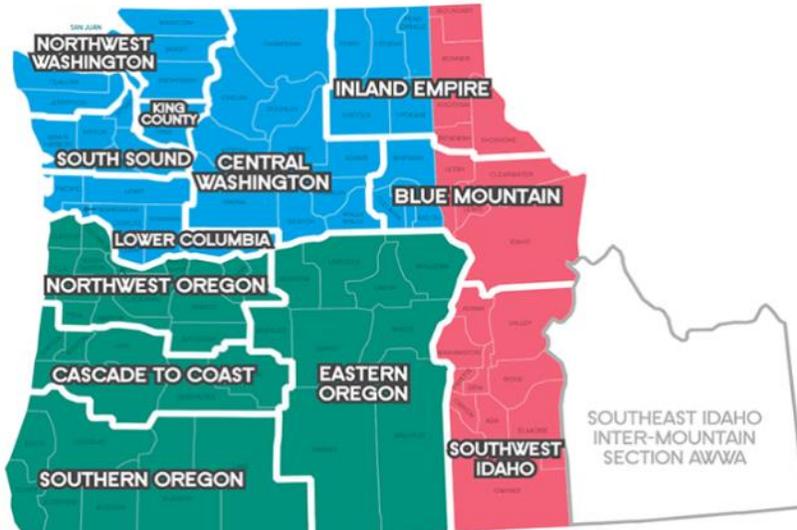
AWWA Approved E-Learning Classes

[Courses](#)

[State Approved Courses for CEU's](#)

Search by subsection

Click on the subsection in the map below to only show training opportunities for the subsection near you.



[Download a printable copy of this map.](#) (PDF)

Search by State

Select a state from this menu to just show training opportunities in a particular state.



Meter Efficiency Class

Oct 11, 2016

0.6 CEU'S Washington and Idaho

\$100 Member fee includes Lunch

Spokane, Washington

[REGISTER NOW](#)

FREE - Operator Certification Test Prep: Grades I & II

Oct 13, 2016

Beaverton, OR

8:00 - 3:30pm

[Register Now!](#)

2016 Water Treatment Workshop

Oct 20, 2016

0.6 CEU's

\$70 member price includes lunch

Lynnwood, WA

[Register Now!](#)

Customer Service Course 3

Oct 27, 2016 - Oct 28, 2016

Water Industry Operations

Pullman, WA

[Register Now!](#)

2nd Annual Pacific Northwest Young Professionals Summit

Nov 4, 2016

\$75 member price

\$20 student price

Puyallup, WA

[Register Now!](#)

Free WAWARN Seminar and Tabletop Exercise

Nov 8, 2016

8:30 - 4pm

CEU's pending

Pasco, WA

[Register Now!](#)



- Who to contact:
 - Loren Searl, Chair
lsearl@spokanecity.org

- What do we need?
 - ✓ Instructors
 - ✓ Curricula developers
 - ✓ CEU Coordinators

Overview of Water System
From Source to Tap to Dollars

The diagram illustrates the flow of water from source to tap to dollars. It starts with a photograph of a wellhead in a wooded area, followed by a blue arrow pointing to a green faucet with a single drop of water falling from it. A second blue arrow points from the faucet to a yellow envelope containing several green dollar bills.

Photo from WSP FTA by Jeff Lundt

American Water Works Association
Pacific Northwest Section

PNWS-AWWA
Training
Coordination
Committee

Version 1.1 – September 2016

Prepared for Pacific Northwest
Section AWWA





Mission:

- Water For People's vision is a world where every single person has access to reliable, safe, affordable, and environmentally sustainable, water and sanitation services.





What do we need?

- Who to contact:
Kristin Young, Chair
kyoung@rh2.com
- Individuals or groups that...
 - Are passionate about Water For Peoples mission.
 - Want to start a new fundraiser or rejuvenate a long standing one.
 - Want to get involved on the committee level and help our section succeed.



UTILITY MANAGEMENT COMMITTEE

Pacific Northwest American Water Works Association

Utility Management Committee



Board Liaison
Chris Young, P.E.



Chair
Barry Buchanan, P.E.



Secretary
Diane Pottinger, P.E.



Treasurer
Lara Kammereck, P.E.



AM Chair
Andy Tuchscherer, P.E.



Advisor
Mike Grimm, P.E.

Utility Management Committee

Vision



Supportive,
Agile,
Informed,
Leadership.

Mission



To facilitate the transfer
of management skills
and knowledge for the
betterment of our
future leaders.

Goals



- Provide opportunities for open management dialog/training.
- Make available current management information.
- Promote multi discipline managerial interaction.

Utility Management Committee

Strategies



- Hold at least one profitable workshop in the year
- Provide a focal point for budding managers to seek information
- Provide a focal point for current managers to use as a sounding board for issues and ideas
- Facilitate an informational blog/monthly bulletin addressing a topical management issue
- Coordinate a celebrated conference track
- Support our subgroups
- Have a fully functional leadership team and working committee and succession plan



UTILITY MANAGEMENT



monitor



quality control



operation



optimize



maintenance

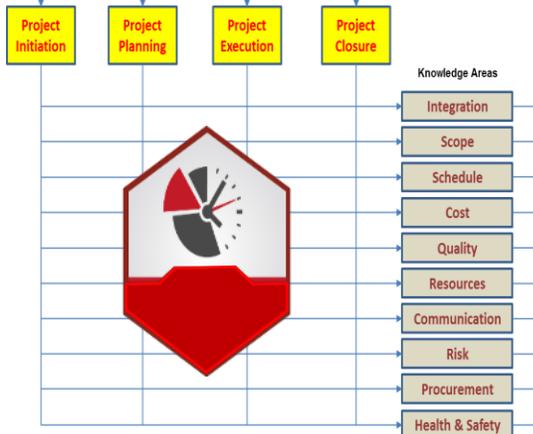


risk



finance

project management



Monitor, Control,
Report, Improve



CONTRACT
MANAGEMENT

administration



construction



commissioning

Utility Management Committee

- Meetings activities:
 - Review immediate past events
 - Coordinate and plan future events
 - Discuss a selected management topic
 - Answer posted management questions

**We encourage question
from all levels in an Organization**

- Managers forum
- How do I become a ... ?
- I wish to understand ... ?
- What make a good ... ?



Utility Management Committee

- **Teleconference** the 2nd Thursday of the month
 - Time agreed monthly in advance
 - Call-in number 1 866 590 3642
 - Access code *4209811*
- To be added to our **mailing list**, or have a question, email
barry@BuchananAndAssociates.com
 - Ref: PNWS-AWWA-UMG ... membership, questions, etc.



WE'RE A HANDFUL OF PEOPLE OUT TO CHANGE THE WORLD, AND WE CAN'T DO IT WITHOUT YOU.



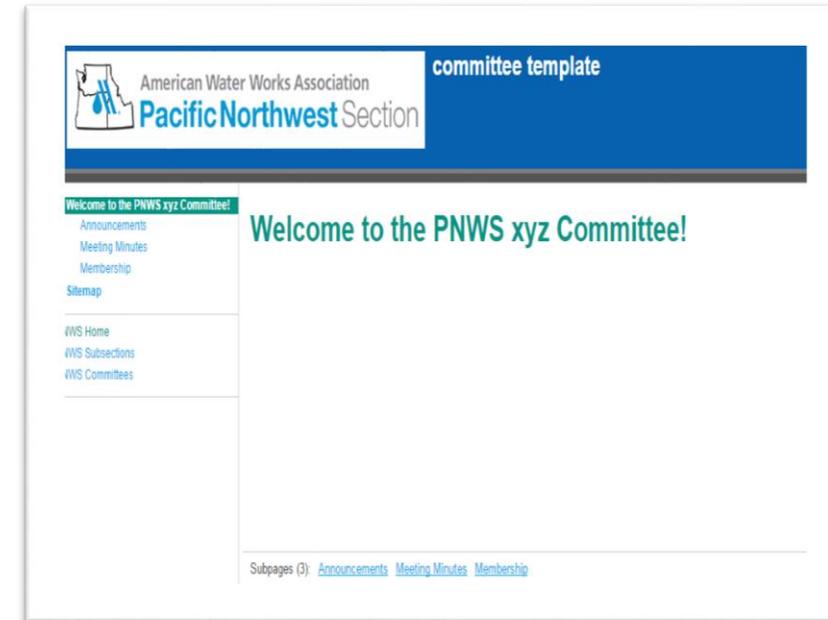
Water Information Technology Committee

The WITC, or Water Information Technology Committee, is the PNWS' one-stop shopping place for all-things data-management related. Here are some of the things we do:

- 1. Assist the Executive Director and Board of Directors in managing the PNWS internet web site;
- 2. Assist the Executive Director and Board of Directors in managing the PNWS intranet web sites;
- 3. Provide intranet assistance and training to all PNWS members, which includes Subsection and Committee officers;
- 4. Assist in the data and information management needs for PNWS training workshops, forums, and conferences;
- 5. Coordinate data-management related training for PNWS members, such as in the following example topic areas -
 - Data collection development and management
 - Data mining
 - Executive data dashboarding



American Water Works Association
Pacific Northwest Section



Water Information Technology Committee



- Who to contact:
 - Rob Barrett, Chair
Robert.Barrett@suez-na.com



- What do we need?
Individuals that are...
 - ✓ willing to share knowledge with others
 - ✓ interested in starting sub groups in various water related technology
 - ✓ willing to admin Google websites
 - ✓ Provide section wide training



- Network of utilities helping utilities
 - Purpose is to help entities at all levels of government develop and maintain the capabilities to prevent, respond to, and recover from major events or incidents of national significance
 - For emergency preparedness, response, and recovery activities
- United by a common enemy -
 - Natural disasters
 - Human-caused disaster



- Who to contact:
 - David Brown, Chair
David.brown@yakimawa.gov



- What do we need?
 - Emergency Response Plan
 - Train Staff in ICS/NIMS
 - Establish emergency contacts
 - Exercises to practice roles and scenarios
 - Business and operational continuity plan
 - Mutual Aid Agreements (MAA)



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Water Conservation Committee



Mission:

The Mission of the PNWS Water Conservation Committee is to promote water resource stewardship through the development of regional water conservation information, educational materials, professional training, networking and other programs to water conservation industry professionals.

Who we are:

- Utility conservation/efficiency managers
- Communications professionals
- Water resource managers
- Product manufacturers
- Engineers

What we do:

- Meet 4 times per year (2 in-person)
- Plan for PNWS Annual Conference
- Monitor industry news & trends
- Share & discuss BMPs



Water Conservation Committee



Who to contact:

Mike Buettner, Chair
mbuettner@bendoregon.gov

Amy Geerling, Vice Chair
Amy.Geerling@Hillsboro-Oregon.gov

What we need:

- ✓ Professionals interested in water use efficiency!
- ✓ Workshop planners and speakers
- ✓ Tour and meeting hosts
- ✓ PNWS success stories



Washington Water Utilities Council



Mission:

- To further the knowledge of the operation and management of water utilities
- To promote public policies, legislation, and regulations which ensure an adequate quantity of high-quality potable water at the lowest economic and environmental cost



Washington Water Utilities Council



What we do:

- Share information on proposed Washington State legislation
- Work on Washington State water policy and rulemaking
- Discuss water rights litigation
- File amicus briefs for relevant legal cases
- Participate in AWWA Fly-in



Washington Water Utilities Council



- **Who to contact:**

- Joan Kersnar, Chair
joan.kersnar@seattle.gov
- Doug Quinn, Vice Chair
Dquinn@clarkpud.com
- Bob Pancoast, Issues & Priorities Committee
compass@nwlink.com
- John Kounts, Legislative Committee
jkounts@wpuda.org
- Jim Miller, Water Rights Committee
jmiller@everettwa.gov
- Nancy Davidson, Admin Committee
ndavidson@ci.snoqualmie.wa.us

- **What do we need?**

- ✓ Participate in monthly meetings
 - *Phone-in access available*
- ✓ Chair a committee
 - *Issues & Priorities*
 - *Legislative*
 - *Water Rights*

Water Quality Committee



American Water Works Association
Pacific Northwest Section

Mission:

The Water Quality Committee seeks to advance and distribute knowledge promoting technology and best practices for the purpose of supplying and distributing the highest quality water for municipal use.



Water Quality Committee



American Water Works Association
Pacific Northwest Section

The Water Quality Committee carries out its mission by providing education and training to industry professionals through:

- **PNWS-AWWA Annual Conference technical and pre-conference sessions**
- **Sponsorship of the PNWS Best Tasting Water Competition**
- **Technical presentations and training at subsection and community short schools**
- **Water Quality Committee training sessions throughout the year**
- **Facilitating tours of water project / practice sites**



Water Quality Committee



- Who to contact:
 - Jessica Dorsey, Chair
Jessica.Dorsey@Hillsboro-Oregon.gov
- What do we need?
 - ✓ Water quality professionals interested in Water Quality!
 - ✓ Workshop planners and speakers
 - ✓ Tour and meeting hosts
 - ✓ Best Tasting Water participants



Water Resource Committee



- Mission: Provide a forum for information exchange about water resources issued for drinking water supply in the Pacific Northwest
- Who we are: Members of WRC include engineers, consultants, planning professionals, water resource managers and academics
- How to get involved 2017:
 - Quarterly networking socials (next one at the annual conference)
 - Biannual Lunch-n-Learn webinars (next one in February 2017)
 - Annual conference technical sessions
- We look forward to seeing you there!
- Questions? Contact Jill Hoyenga (jill.hoyenga@eweb.org)

Water Treatment:

What we do – part 1

Training sessions and resources
(aka, CEUs and presenters)



Conference tracks and tours



Water Treatment: What we do – part 2

Tours and committee meetings



Operator support



Water Treatment: Contacts – until May...

Chair: Michelle Cheek

michelle.cheek@portlandoregon.gov



Vice-Chair: Enoch Nicholson

Enoch.Nicholson@ch2m.com



Secretary:
Scott Johnston

Johnston@skagitpud.org



Women in Leadership Committee

Mission:

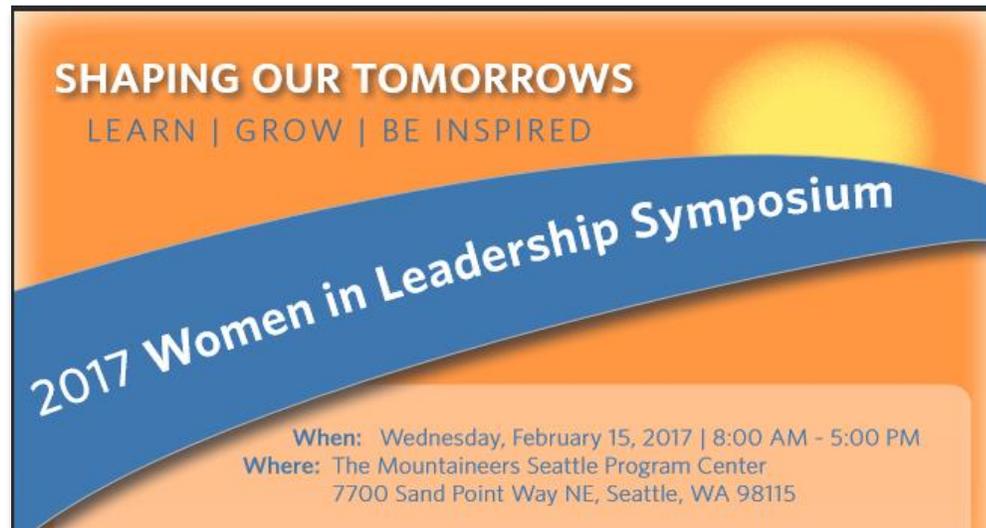
- We encourage women to take an active role in rising to meet the challenges ahead for the benefit of their careers, the industry, and our community
- We produce an annual Symposium to highlight local women leaders, develop leadership skills, and network



Women in Leadership Committee



- Who to contact:
 - **Katy Isaksen, CHAIR**
 - katy@kisaksenassociates.com
 - **Lara Kammereck, CO-CHAIR**
 - lkammereck@carollo.com
- What do we need?
 - ✓ Register to attend our **February 15, 2017** WIL Symposium
 - ✓ Contact us if you want to establish a WIL Symposium in your area



How to get Involved

- Contact a committee member:
 - Look on the committee web page for info
- Contact any member of the PNWS Board:
 - Contact info on the PNWS Web site under the tab *About Us – Board Members & Minutes*
- Contact the PNWS Executive Director – Kyle Kihs - kkihs@pnws-awwa.org

Questions, Comments and Suggestions?

Kyle Kihs | Executive Director - PNWS
kkihs@pnws-awwa.org



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