



American Water Works Association  
**Pacific Northwest** Section

**Tuesday, October 8, 2019**

5:30-6:30 – Welcome Reception Marcus Whitman ***Renaissance Room***

6:30 – 8:30 – Dinner

**Committee Officer Training**  
**Wednesday, October 9, 2019**  
**Marcus Whitman Hotel**

10:00 – Welcome - Ronda Farmer, Section Chair Elect – ***Lewis Room***

10:30 - Division Meetings with Your Trustee Liaison – Division Chairs with committee leads versus Committee Chairs

- Utility Operations – Dan Sleeth
- Water Science – Alex Mofidi
- Public – Michelle Cheek
- Member Engagement – Crystal Jensen
- Government Relations – Mel Damewood
- Internal Communications – Suzanne Delorenzo
- Philanthropy – Dave England

12:00 – **Lunch** – ***Renaissance Room***

1:30 - Membership and the Committee Officers Role – Chris Young, Crystal Jensen

2:00 – Philanthropy Advisory Council – Nick Belmont and Katie Dillon

2:15 – 2020 What To Expect – James Dean

- Section Conference Agenda Changes
- Fall Meeting in Sunriver, October 14-16. Combined with Subsection Officers

2:30 – 2020 Leadership Symposium Changes – Ronda Farmer

2:45 - 2020 Vancouver Conference Program Committee – Cheryl Capron

3:00 - Closing Comments – Ronda Farmer

3:15 – **Break**

**BREAK OUT #1 - New Committee Officer Basics – Communication Tools, Finance**

3:30 - Communication Tools Available- Kyle

3:45 – Committee Finances – Kyle

4:00 - Using Constant Contact – Jeremy Djajadi

- Member Privacy – committee distribution lists
- The tools, the tricks and the new ideas for committees besides just training blasts

4:15 – Computer Lab – Jeremy Djajadi

- Constant Contact, committee webpage updating

**BREAK OUT #2 – Leadership Skills for Non-Managers –Erick Kountz, Oregon  
Lottery Director of Training – *Native American Room***

3:30 - 5:00 – Leadership skills class to embolden volunteer leaders to use their personal strengths to lead and build a healthy and happy environment both at work and within the Section.