



American Water Works Association
Pacific Northwest Section



Managing Utilities in the New Normal

April 30, 2015

What percentage of utility revenues are covered by taxes?

- a) 25%
- b) 50%
- c) 75%
- d) 0%



Panel Participants



Paul Rheault, Utility Director, City of Bend, OR

- ~80,000 population served
- Connections: 24,214 Water, 28,578 Sewer
- Groundwater and surface water sources
- 106 Employees



Nav Otal, Utilities Director, City of Bellevue, WA

- ~145,000 population served
- Connections: 41,000 Water, 37,000 Sewer
- Wholesale Water-Cascade Water Alliance
- 173 Employees



Greg Wyatt, VP & General Manager, United Water Idaho

- ~230,000 population served
- Connections: 88,000 water
- 80+ wells, 2 surface water treatment plants (20MGD/6MGD)
- 100 Employees

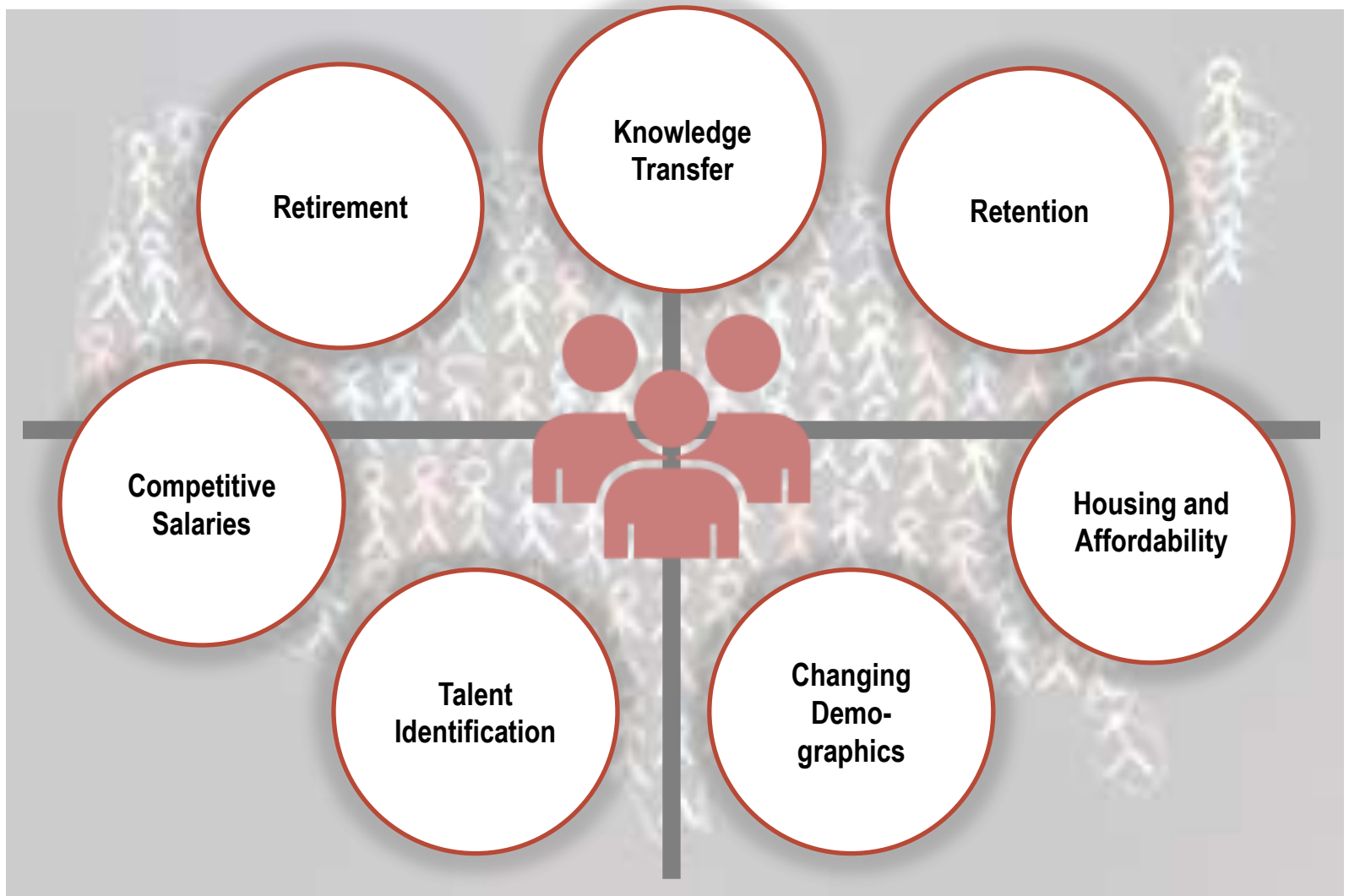
Water utilities will lose what percent of their workforce within the next decade?

- a) 30 - 50 Percent**
- b) 10 -15 Percent**
- c) 20 - 30 Percent**

The Water Research Foundation and American Water Works Association
Water Sector Workforce Sustainability Initiative 2010



Work Force



U.S. water utilities treat approximately how many gallons of water per day?

- a) 8.4 billion gallons
- b) 34 billion gallons**
- c) 78.2 billion gallons

American Public Works Association

<http://www2.apwa.net/documents/advocacy/infrastructure%20facts.pdf>



Operations Technology

**Mobile
Workforce**

**Treatment
Technology**

**Advanced
Metering
Infrastructure**

**Work and
Asset
Management**

According to a recent survey by AWWA
what percentage of water utilities fully
recover their costs?

a) 80%

b) 50%

c) 30%

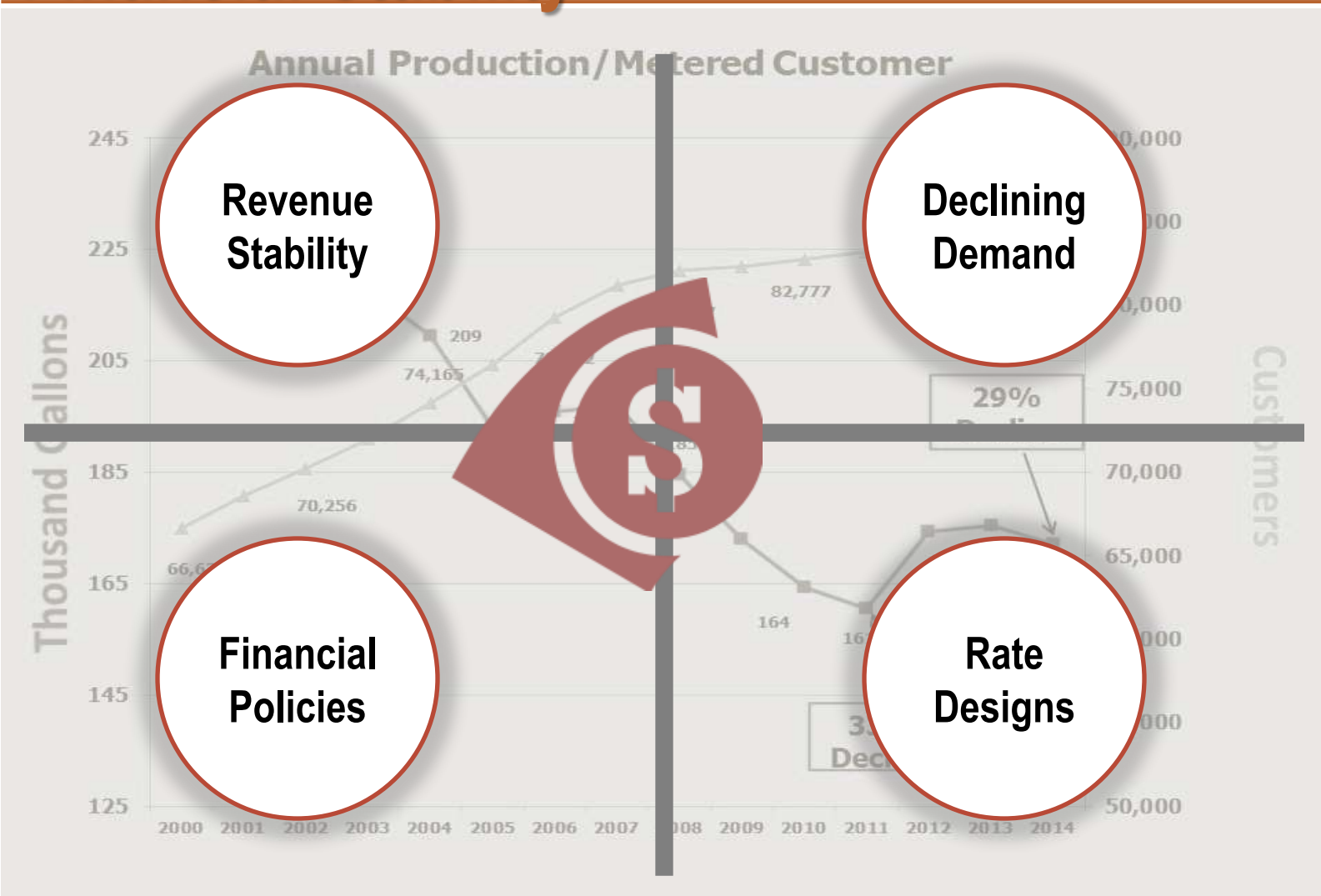
Declining Water Sales and Utility Revenues

2012 National Water Rates Summit

The Johnson Foundation and Alliance for Water Efficiency



Financial Stability





Thank You!



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