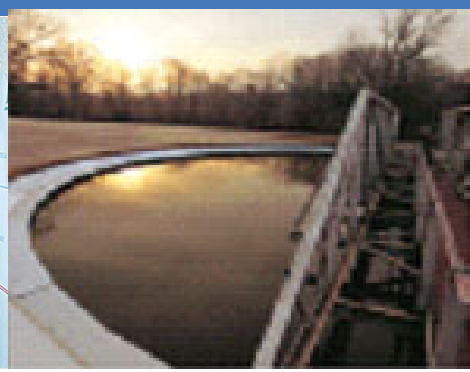
Business Case Evaluation



PNS AWWA Conference
Tacoma, WA
May 12, 2010

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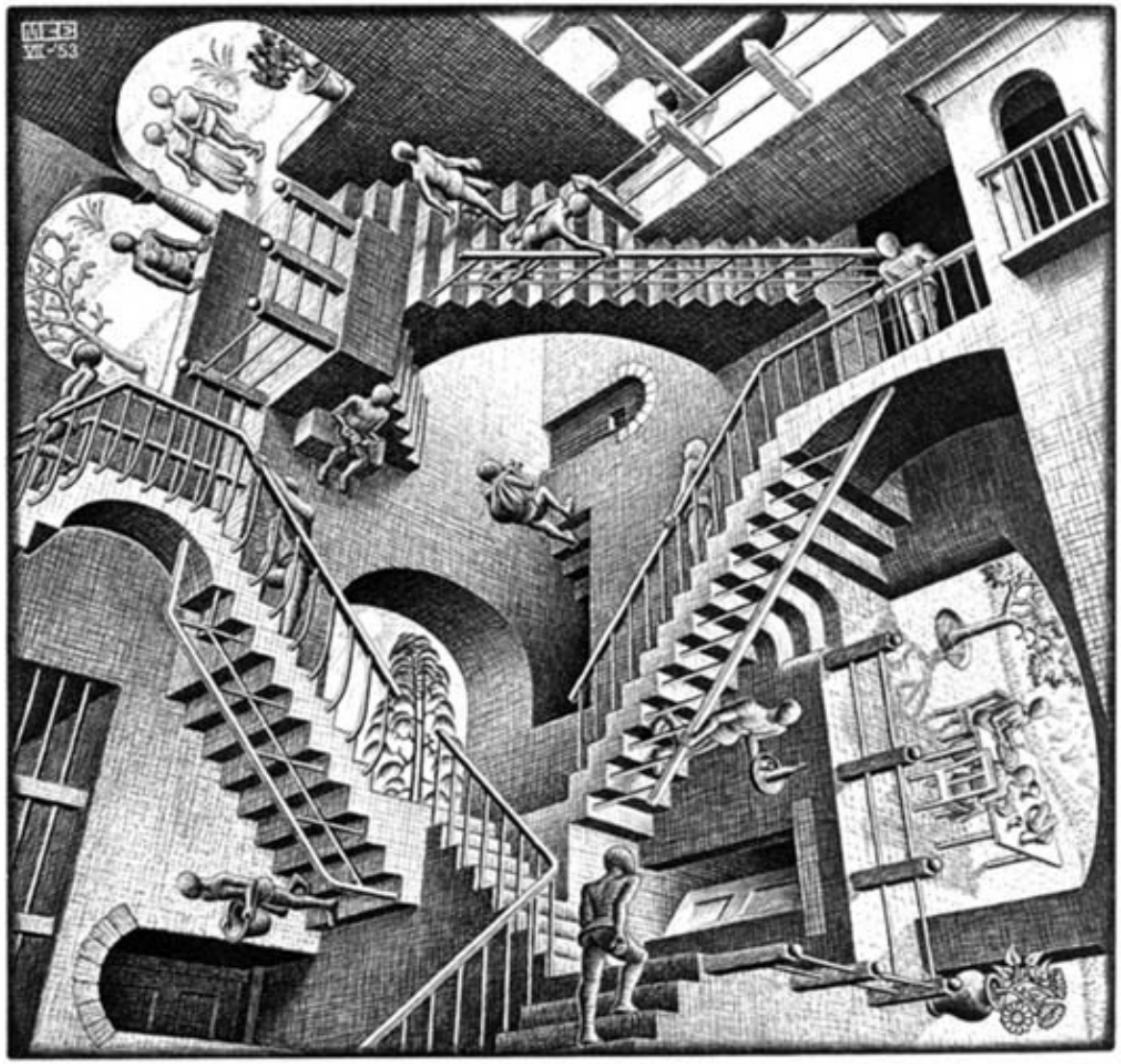
Expenditure Decisions

Who, what, when, why?

Q & A

?

Expenditure Decision Process?



True Stories

- Retaining Wall
- Alarm System
- Hydroelectric Plant

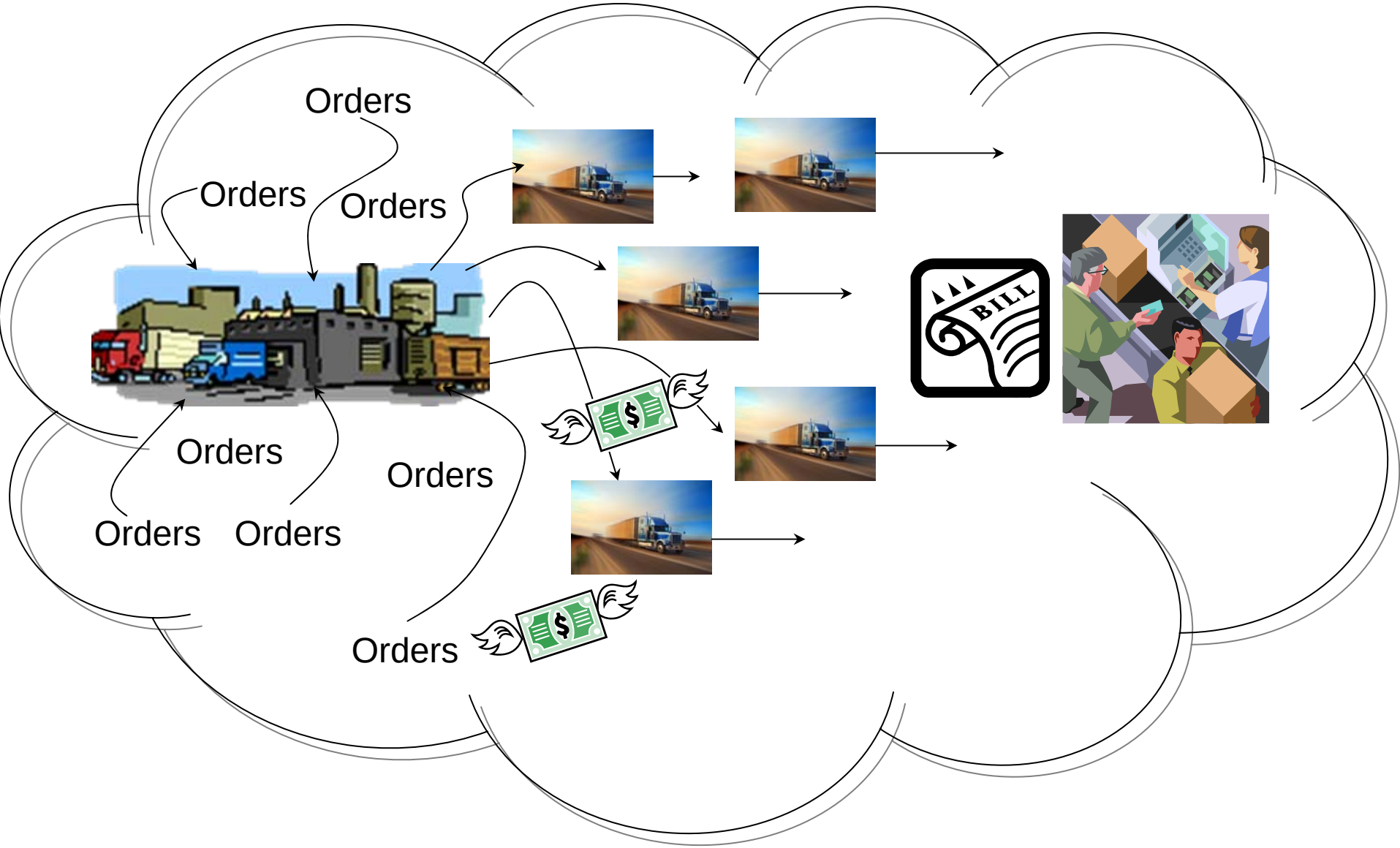
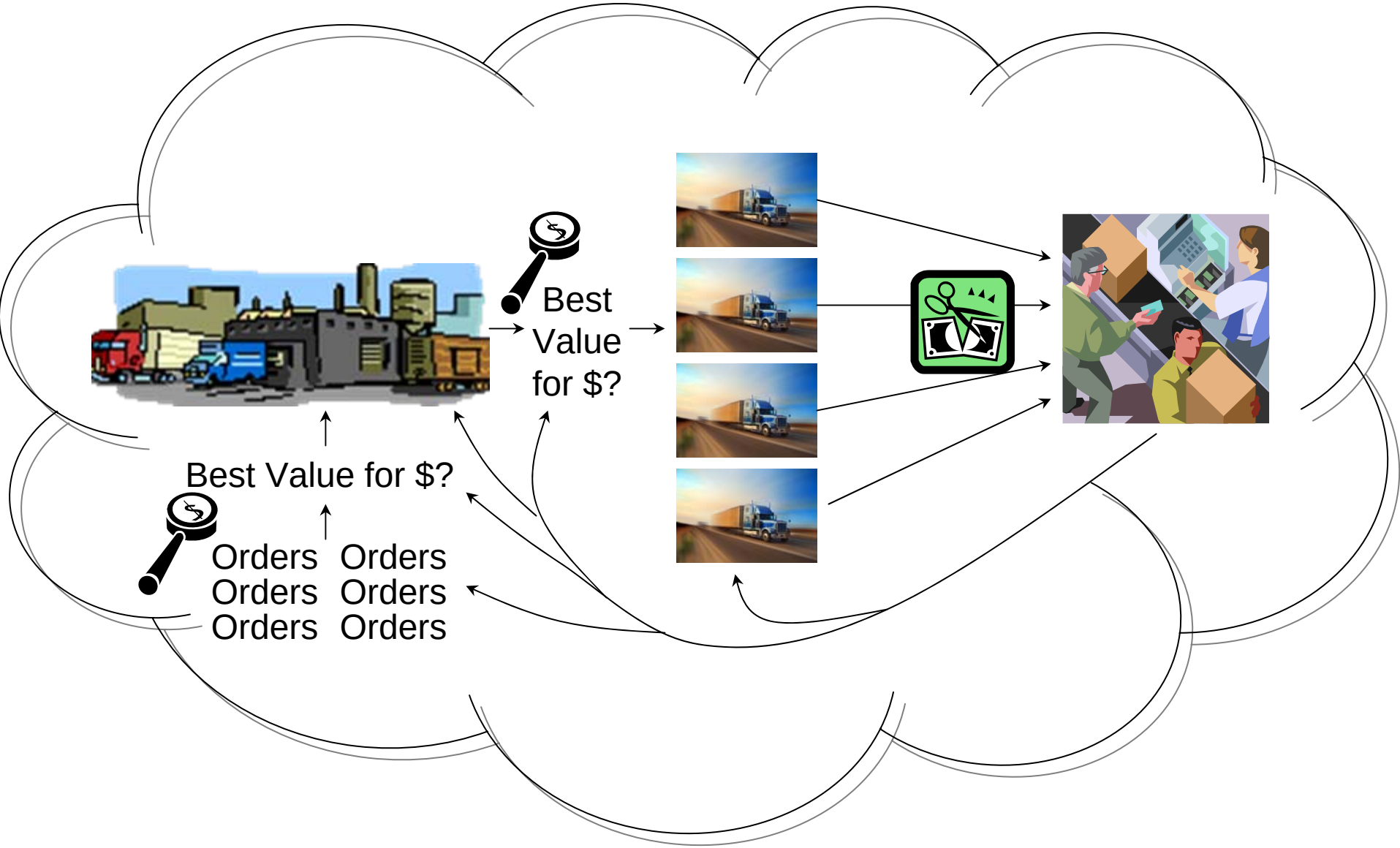
More True Stories

- $1 mill freeway bridges for dirt roads
- $5 mill pressure upgrade for 42 customers
- $500k boat for 1 time task
- $6 mill water tank for $50k problem

More Q & A

?

How Customers Get Served Now



How Customers Should Get Served